

REPORT OF WORK



**BELGRADE
OPEN
SCHOOL
2021**



BOS
BELGRADE
OPEN
SCHOOL

REPORT ON WORK OF THE BELGRADE OPEN SCHOOL, 2021

BETTER SOCIETY BASED ON FREEDOM, KNOWLEDGE AND INNOVATION

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MISSION, VISION AND VALUES OF BOS

MISSION

Belgrade Open School (BOS) is a non-profit, educational civil society organization founded in 1993. BOS develops human resources, improves public policies and strengthens the capacities of the civil, public and business sectors in order to develop a better society based on freedom, knowledge and innovation.

VISION

A better society based on freedom, knowledge and innovation.

BOS VALUES

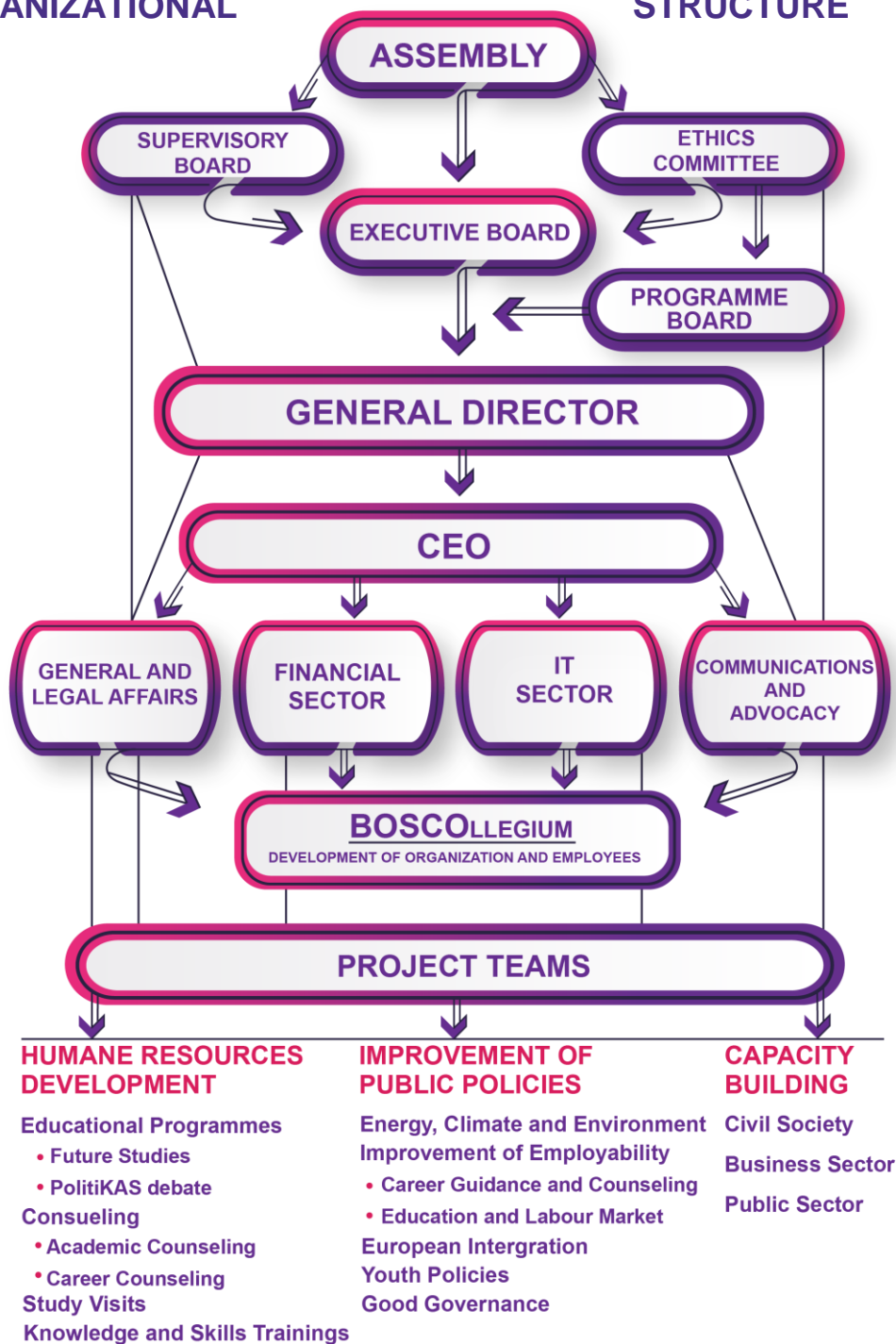


**Belgrade Open School respects the principles of gender-inclusive language and thus strives to contribute to raising awareness of the importance of equality between women and men. In accordance with the orthographic norms of the language, the Annual report used gender-inclusive language whenever the practice allowed it, while nouns that remained in the generic masculine language gender include both women and men.*

STRATEGIC DEVELOPMENT AND STRUCTURE OF BOS

ORGANIZATIONAL

STRUCTURE

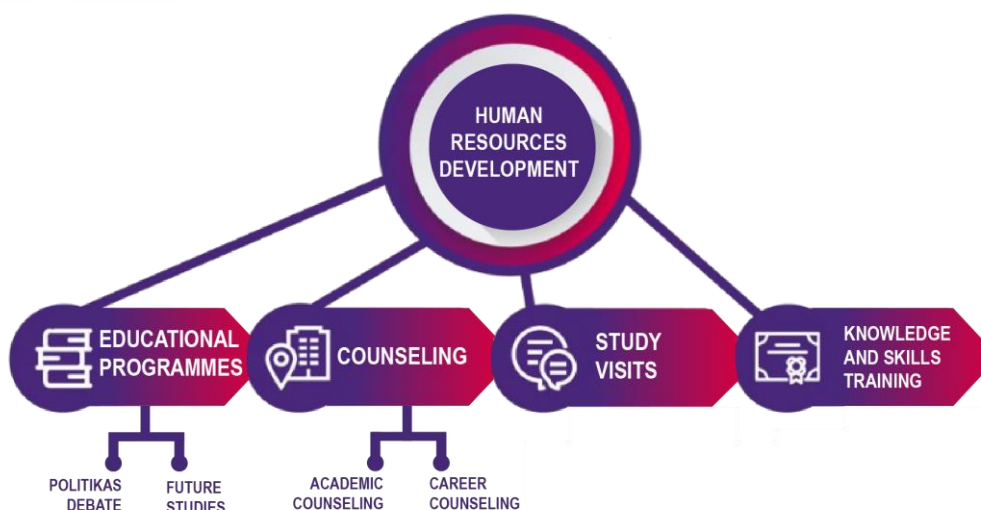


STRATEGIC GOALS

The strategic goals of the Belgrade Open School are aimed at developing human resources, improving public policies and strengthening the capacities of civil, public and business organizations.

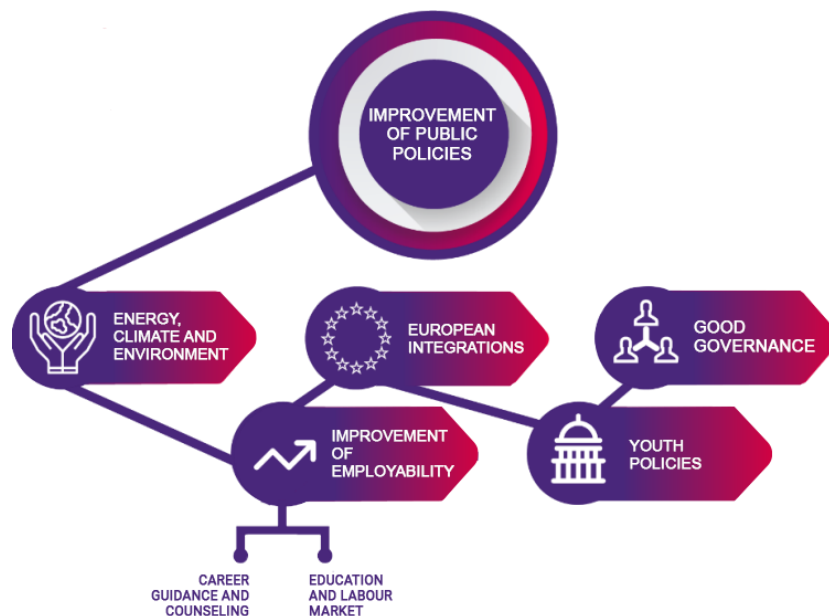
SG1 – Human resources development

Contributing to the development of human resources of young people, representatives of public administration, civil society, education system and business sector.



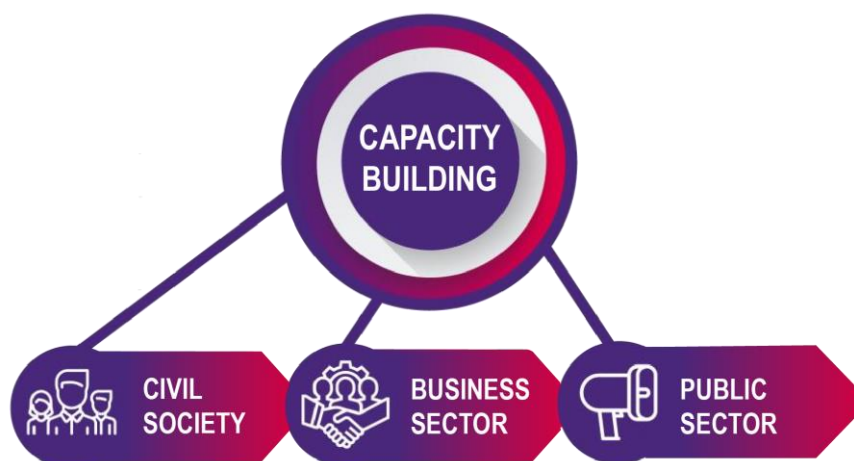
SG2 – Improving public policies

Improving the process of developing, implementing and improving the quality of public policies, based on facts and evidence in priority areas, through the creation, advocacy and support of implementation, monitoring and evaluation.



SG3 – Capacity building

Building capacities of the civil, public and business sectors by providing professional, inovative and quality services.



FUNCTIONING AND THE IMPROVEMENT OF ORGANIZATIONS' WORK

COVID-19 PANDEMIC AND OUR WORK

In the second year of the pandemic, the Belgrade Open School continued to adjust working conditions to the highest safety standards, respecting all prescribed safety measures at work. Quality and knowledge, but also responsibility are one of the core values of BOS, so that professionalism in work with respect for interpersonal relations continued to be imperative, despite the challenging health circumstances.

ASSEMBLY OF THE BELGRADE OPEN SCHOOL

The Assembly of the Belgrade Open School, which consists of 13 eminent individuals from our society, held a session in June 2021. The session voted on [new members of the Executive Board of BOS](#), which consists of Alumni of the Belgrade Open School, who will make the most important strategic decisions in the next two years and make sure that BOS's mission and vision continue to be fulfilled in every project and program activity. The Assembly of BOS is chaired by Marinko Vucinic, and the members of the Assembly are: Milorad Bjeletic, Vuk Delibasic, Vesna Djukic, Andrej Eror, Slobodan Markovic, Zoran Miladinovic, Tijana Nedeljkovic, Milan Sitarski, Marija Sokic, Davorka Tomanovic Baralic, Refik Secibovic and Branko Vuksan.

SUPERVISORY AND EXECUTIVE BOARD

During 2021, a meeting of the Supervisory Board was held, within which the Report of the Supervisory Board for 2020 was prepared in accordance with the Financial Report of BOS for 2020, the final account and audit reports. The report of the Supervisory Board for 2020 was presented at the Assembly of BOS in June 2021 and unanimously adopted.



All members of the Executive Board are part of the BOS Alumni Community, the largest alumni community in Serbia, which has more than 1.300 successful individuals who today occupy important positions in the business, public and civil sectors. Meetings of the Executive Board were held three times - in September, October and December 2021. The sessions discussed the educational program Future Studies - evaluations of the previous generation were analyzed in order to plan certain changes in the application process, fundraising, general improvement of the program and its harmonization with the needs of students. Also, one of the topics of conversation was the planning of the program marking the 30th anniversary of the Belgrade Open School.

The Executive Board in this convocation consists of: prof. Dr. Slobodan Markovic, President of the Executive Board of the Belgrade Open School and full professor at the Faculty of Political Science, University of Belgrade and the Institute for European Studies; Vladimir Cerovic, President of the Alumni Organization of the Belgrade Open School and Regional Director of Business Network International LLC; prof. Jelena Jerinic, PhD, full professor at the Faculty of Law, Union University, Belgrade; Natasa Nikolov, PR & Event Manager, Microsoft Development Center, Serbia; prof. Dr. Vladimir Pavicevic, political scientist and politician; Djordje Petric, Director of Servus Hanyang Group Europe; Dr. Rade Rakocevic, financial investor, owner of Senzal Capital and Moritz Eis; Jelena Sribar, HR Director, Mercator-S d.o.o.; Marinko Vucinic, President of the Assembly of the Belgrade Open School.

STRATEGIC PLANNING FOR 2021

The strategic plan of the Belgrade Open School was created for the period 2019 – 2021, and in February 2020, the Strategic Planning was realized, within which the Plan for 2020 was analyzed and the Plan for 2021 was created. For each of the three strategic goals, the expected results and indicators of progress are set, while the target values of the indicators are set on an annual basis. A total of 168 target values of indicators of expected results have been set for 2021, and approximately 70 percent of what was planned have been achieved. When analyzing these results, it should be borne in mind that the set goals within the area differed in how much it was possible to influence them through the implemented activities. The following part of the report presents in more detail the progress in relation to the expected results of all three strategic goals.

Strategic goal 1 - Contribute to the development of human resources and individuals through educational programs, training, informing, counseling and study visits

- Improving the level of knowledge and skills of selected individuals by supporting a unique, sustainable multidisciplinary program that deals with the future. The average grade of lectures in the Future Studies program was 4,3. Individuals from 6 different faculties are enrolled in the program, and one semester was financed from funds raised from the alumni donor party. Based on the evaluations, the program of practice has been improved, and progress has been made in terms of developing cooperation with institutions from the region and Europe that deal with additional education.
- A contribution was made to improving the capacity of young leaders from Serbia and the region, by the BOS team participating in the implementation of the second generation of PolitiKAS debate New Normality.
- Improved employability and career development of over 1,000 young people, through high school workshops, innovative programs and online career counseling.
- A contribution was made to the recognition of BOS as a contact point for individuals interested in postgraduate studies abroad - 250 individuals were informed about opportunities for postgraduate studies during the academic year. In addition, cooperation with partners in the field of academic counseling was improved: 30 universities were informed about the possibilities of cooperation in academic counseling.

Strategic goal 2 - Improve the process of development, implementation and the quality of public policies, based on facts and evidence in priority areas. This goal is achieved through the creation, advocacy and support in implementation, monitoring and evaluation

- Contribution was made to the improvement of public policies in the field of good governance, energy, climate and environment and employability through participation in the work of six working groups for creating legal and strategic documents and drafting fourteen sets of comments on planning and normative documents.
- BOS contributed to the better creation and management of youth policy through participation in four strategic and advocacy initiatives of the KOMS. Also, the active advocacy role of young people was supported - support was provided in designing 6 youth advocacy initiatives.
- The methodology for monitoring the transposition and implementation of the EU Acquis for Chapter 27 at the local level has been improved, applied by 16 CSOs. Doprinos A contribution was made to the improvement of the debate among the actors who follow the process of European integration and the development of European policies through the organization of the regional conference Move.Link.Engage.
- During 2021, the number of citizens who are informed about the process of accession negotiations through the content created by BOS increases, which is indicated by an increase in the number of visits by as much as 63% on the portal Negotiations, as well as more than 50 new subscribers.

Strategic goal 3 - Strengthen the capacity of the civil, public and business sectors by providing professional support and innovative services

- BOS has contributed to improving the sustainability of the activities of selected civil society organizations and the media in Serbia, so that through the BOS programs, 67 civil society organizations, 20 informal groups and 14 media received financial support. A total of 106 civil society and media organizations received continuous expert and mentoring support. A contribution was made to strengthening the capacity of civil society organizations and the media to participate in and monitor the European integration process and inform citizens about it.
- Civil society organizations are empowered to participate in the process of creating and amending regulations and taking on an advocacy role, as well as to act in the fields of energy, climate change and environmental protection.
- During 2021, a contribution was made to strengthening the capacity of the public sector in the field of employability and employment and youth policy. A total of 67 high schools and 22 representatives of state administration and local self-government were strengthened through BOS trainings.
- Cooperation with the business sector has been improved. Cooperation with 5 companies has been improved. Over 50 representatives of the business sector have improved their knowledge in the field of sustainable development and the process of European integration. Four initiatives were realized in the cooperation of representatives of the business and civil sector and four events were organized that bring together representatives of all three sectors and the cooperation of the sector was promoted.

BOS COLLEGIUM (BOSCO)

The BOS Collegium, which began its work in 2014 with the aim of improving internal communication and the overall work of the Belgrade Open School. BOSco consists of elected representatives of teams from the areas that BOS works on. During 2021, it continued to actively work on the planning of ongoing activities of BOS, quality team collaboration and coordination goals of the organization. Special task was taking into consideration the pandemic situation and transition to more flexible forms of work, while ensuring the quality of all activities that BOS is involved in. In 2021, a total of 23 meetings were held.

FINANCES

In 2021, the financial sector of the Belgrade Open School successfully registered all business changes and implemented tasks arising from the entire business of the organization in accordance with the Law on Accounting of the Republic of Serbia, as well as the Rulebook on Public Procurement and Financial Procedures of BOS. These activities will result in the publication of the Financial report of BOS for 2021, which will be publicly available on the Serbian Business Registry Agency, as well as on the official website of BOS. Due to the change in the chart of accounts in January 2022, which is applied in the final account for last year, the Report will be submitted by the end of March 2022 at the latest.

The audit of the financial report of the regional three-year project with the grant scheme was successfully conducted, while in the following period, after the submission of the final account, the audit of the entire business of BOS and the financial report for 2021 is planned.

In 2021, the financial reporting of 20 projects was started and completed. In addition, the financial sector of the organization has implemented activities on five projects that include grant schemes, and successfully worked on the processing, analysis and evaluation of the financial statements of 104 partners and grantors, on a monthly, periodic and final level.

Given that BOS provides professional and innovative services by strengthening the capacity of the civil, public and business sectors, the financial sector, following these activities, performed a cost analysis, issued and collected 123 various invoices.

In 2021, the work was reorganized and new work procedures were adopted within the sector itself, which will enable the smooth functioning of the entire business of BOS in regular conditions, as well as in pandemic conditions.

COMMUNICATIONS AND PUBLIC ADVOCACY

Communication strategy of Belgrade Open School has the long-term goal of establishing unified external communication through three strategic goals - development of human resources, improvement of public policies and strengthening the capacity of the civil, business and public sectors. Belgrade Open School has its active accounts on the following social networks: [Facebook](#), [Instagram](#), [LinkedIn](#) and [YouTube](#), as well as podcast platforms such as [Spotify](#). In addition to the official website of the organization, BOS communicates with the interested public through the following platforms: [BOS Career](#), [Mingle](#), [Let's Talk About Negotiations](#), [Work Practices](#), [Move.Link.Engage](#), [Transformator](#), [Dialogue for Change](#) and [Active Citizens](#).

In addition to these communication channels, e-mail marketing is part of BOS's communication strategy, so in 2021, platforms for e-mail campaigns, newsletters and publications were improved, as well as the structure of online platforms to facilitate SEO optimization.

During 2021, by monitoring the communication strategy, the communication channels of BOS on social networks and through the site were strengthened through the constant growth of reach and engagement metrics, a larger number of followers, and also increased visibility of BOS projects and services. The total number of visits to websites and platforms was over 1,150,000, while the total reach of campaigns on social networks was 10,278,430.

In 2021, improvements and two new audio-video formats were developed - Reels on Instagram and podcast series. A new format has been developed on the social network Instagram - Reels, in line with the transformation of this network and its algorithm that increasingly prefers short video content, as well as listening to the habits and needs of users who consume video content more often than any other. BOS has created four new podcast series with different thematic concepts - *The Other Side of the Story*, *Dialogue on Change*, *Step for a Step* and *Hurry Slowly*. The total audience of the series is 1,822 and they are becoming more and more popular, primarily due to the freedom of speech and the way of consumption.

Cooperation with traditional and electronic media, both at the national and local level, has been especially improved. An online media brunch was organized, over 210 media announcements in print and online media were made, and more than 20 TV guest appearances were provided.

Overview - Website and online portals of the Belgrade Open School in 2020

Website/ Online portal	Number of visits
Belgrade Open School	237.922
BOS Career	724.385
Mingle	48.558
Let's talk about negotiations	50.387
Work Practices	7.099
Move.Link.Engage	8.625
Transformator	20.524
Dialogue for Change	17.551
Active Citizens	37.849
Total	1.152.900

Overview of the communication channels of the Belgrade Open School on social networks in 2020

Platform	Page	Number of followers
Facebook	Belgrade Open School	15.325
Instagram	Belgrade Open School	3.727
	Mingle	2.277
Podcast	Belgrade Open School	1.822
LinkedIn	Belgrade Open School	2.005
YouTube	Belgrade Open School	170
Total		25.326

GENERAL AND LEGAL AFFAIRS

In addition to the obligatory procedures prescribed by law, the Belgrade Open School has developed additional internal procedures and created a Rulebook on the protection of personal data in 2021.

BOS is one of the few organizations that has adopted a Code of Ethics and a Code of Gender Equality. In addition, there is a set of documents and regulations developed to facilitate internal and external cooperation such as: Regulations on Public Procurement and Financial Procedures, Rulebook on Risk Management and Crisis Management, Rulebook on Internal Alarm and set of documents related to safety and health at work as well as fire protection. In addition, 150 individual legal acts have been created - employment contracts, decisions, rulings, notices, agreements and the like.

IMPROVING RESOURCES

People development and competencies

BOS is continuously investing in employee development, so during 2021 employees in Belgrade Open School participated in 87 numerous seminars and conferences, trainings, webinars, workshops and other public events, which resulted in capacity building for over 40 employees in various fields.

Belgrade Open School staff participated as speakers at 5 international conferences. Employees also took part in 45 trainings, 11 of which were held in-house - trainers were employed at the Belgrade Open School and passed on knowledge to their colleagues.

During the previous year, BOS has organized more than 80 public events, trainings and workshops. Trainings were held with the aim of strengthening the capacity of employees in the following areas: leadership and mentoring, creating content on social networks, financial project management, strategic planning.

Resilience of work

The resilience of the work of a civil society organization refers to the ability to adequately and timely respond to internal and external challenges. The *Resiliency + Framework*, of which BOS is a part, was created in order to respond to the challenges of narrowing the space for action faced by the civil sector in Serbia, ie strengthening the resilience of organizations in aspects related to human rights violations and threats to democracy.

Through this project, the BOS team worked on the analysis of civil space ecosystems in Serbia and mapping external challenges. In addition to mentoring support, internal challenges were identified - procedures, processes and topics that need to be worked on in the coming period in order to, with an adequate strategy, improve internal resilience and mobilize potential for further development of the organization. Through the implemented activities, BOS will strengthen its own capacities and resources in the environment of narrowing the space for civil society activities, and all these activities will be realized by July 2022.

Onboarding process

Belgrade Open School has actively developed internal procedures during 2021. The coronavirus-caused pandemic affected the way we work and do business, so the onboarding process was held entirely online.

Ten colleagues acquired new knowledge and skills through eight trainings within the basic rules and procedures of BOS, business communication, event organization and study visits. The process itself is designed to suit the organizational culture of the BOS, in order to be more integrated into the BOS team. An additional novelty is that all mandatory trainings are recorded and posted on an internal platform, so that colleagues have access to all the necessary content.

After the formally completed process and additional mentoring support, the new member of BOS team is fully trained to perform daily duties, regardless of the position and the team in which he or she is engaged.

Technical support and library

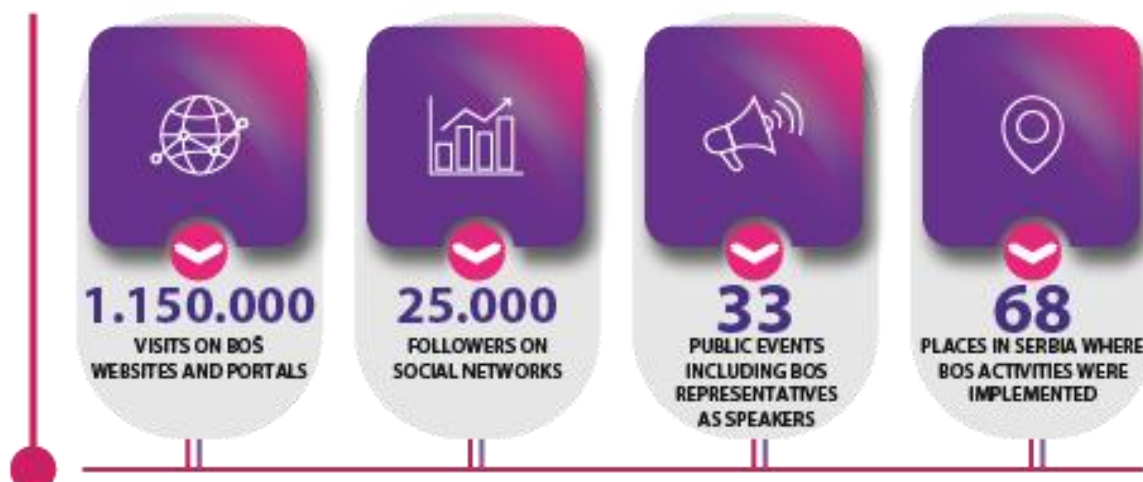
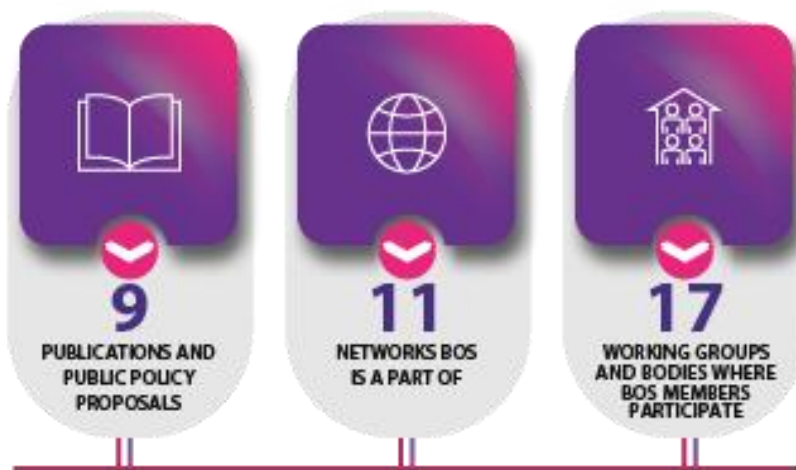
In 2021, in terms of technical equipment, BOS invested in the purchase of two new file servers, which enabled faster file exchange and increased system security. Three new desktop computers for new employees were also purchased, and the podcast studio was upgraded with better sound insulation and a pro version of the audio mixer. All employees are equipped with webcams and accompanying equipment, which facilitates work and communication in a pandemic and flexible working conditions.

During 2021, as before, the library was available to former and current students, as well as lecturers and friends of BOS. The BOS library has included in its fund twenty new editions, of which part of the new publications is a gift from former students, friends and associates of BOS. Purchased books, in addition to maintaining the relevance of the library fund, also benefit employees to perform their duties on projects as professionally as possible and improve knowledge in certain areas. The library of the Belgrade Open School is located within the BOS club.

BOS ACHIEVEMENTS



BOS ACHIEVEMENTS



PROJECTS AND DONORS

1. Project: *Active citizens – Better society: advocating towards cooperation ad democratic development*
Donor: *US Agency for International Development (USAID)*



2. Project: *BOŠ Karijera BOŠ Career Belgrade Open School*



3. Project: *Central European University - CEU*
Donor: *Central European University - CEU*



4. Project: *Challenges of Dialogue: Perspectives of the Open Society Foundations Alumni in the Western Balkans*
Donor: *Open Society Foundations*



5. Project: Innovative cooperation between civil society organizations and local governments
Donor: HELVETAS Swiss Intercooperation Serbia



6. *SDG 2030 Local Monitor in Serbia*
Donor: *German Organization for International Cooperation*



7. Project: *Society for the Advancement of Serbia's EU Accession Process (CS4EU)*
Donor: *Swedish International Development Cooperation Agency (SIDA)*



8. Project: *Connect! Connecting Career Counselling and Human Resource Development in Enterprises for Higher Education and Training in Practice*
Donor: *Erasmus +*



Co-funded by the
Erasmus+ Programme
of the European Union



9. Project: *Energy Transition in Serbia*
Donor: *European Climate Foundation*



10. Project: *Institutional support of the Rockefeller Brothers Fund to the Energy, Climate and Environment program area (RBF 19)*
Donor: *Rockefeller Brothers Foundation*



11. Project: *Consultants for COVID-19 Rapid-Response Advisory Services under Solidarity Package 2*
Donor: *European Bank for Reconstruction and Development*



12. Project: *E4NEETs (Reinforcement of support structures for NEETs in the entrepreneurial field)*
Donor: *Erasmus+*



13. Project: *Local Actors for Clean Energy and Air*
Donor: *European Climate Foundation*



14. Project: *Move.Link.Engage conference*
Donor: *Technical Assistance to Civil Society Organisations in the Western Balkans and Turkey and SIDA*



15. Project: *Educational program Future Studies*
 Program is funded by Belgrade Open School or with the support of alumni donations



16. Project: *PolitiKAS debate: New normality*
 Donor: Konrad Adenauer Foundation (KAS) and Eduardo Frei Foundation



17. Project: *Youth portal – Mingle*
 Belgrade Open School

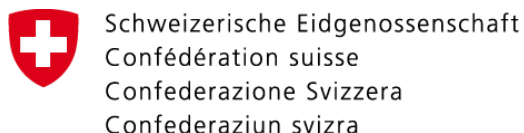


18. Project: *VII Fair of School Teams for Career Guidance and Counseling*
 Donor: Coca-Cola HBC



19. Project: *Public Finance Reform – Agenda 2030: Platform for Society Wide Dialogue*
 “Sustainable Development Goals for All”

Donor: German International Cooperation Organisation, Swiss Agency for Development and Cooperation



20. Project: *platform for responsible public financial management (Enhancing the Capacities of CSOs and Journalists to Monitor and Report Corruption and Misuse of Public Finances)*

Donor: United Nations Development Programme



21. *Energy cooperatives*

Donor: European Climate Foundation



European
Climate
Foundation

22. Project: *Green Incubator – The development of competent civil society organizations to support the implementation of the EU acquis in the field of environment*
Donor: *European Union, Friedrich-Ebert-Stiftung and Ministry of Human and Minority Rights and Social Dialogue*



#EY
ЗА ТЕБЕ

23. Project: *Reclaiming privacy: A Tool to Fight Oppression*
Donor: *European Union*



#EY
ЗА ТЕБЕ

24. Project: *The Resiliency+ Framework*
Donor: *PartnersGlobal*



PARTNERSGLOBAL
Together for Democratic Change

25. Project: *Balkans United for Clean Air*
Donor: *European Fund for the Balkans*



26. Project: *Strengthening the framework for monitoring and reporting on the implementation of the 2030 Agenda in the Republic of Serbia - The dimension of environmental protection*

Donator: *United Nations Environment Program (UNEP)*



27. Project: *Dialogue of Change: Supporting reforms through cooperation between civil society organizations and public authorities*

Donator: European Union



28. Project: *Advancing Media and Youth CSOs for Prosperous Democratic Development of Serbia*

Donor: Swedish International Development Cooperation Agency (Sida)



BOS PUBLICATIONS IN 2021



Zbornik Collection of essays of students of Future studies 2020/2021



**Eighth Annual Shadow Report of the Coalition 27
"Chapter 27 in Serbia: Progress under lock and key", 2021**

REČ, DVE O ODRŽIVOM RAZVOJU



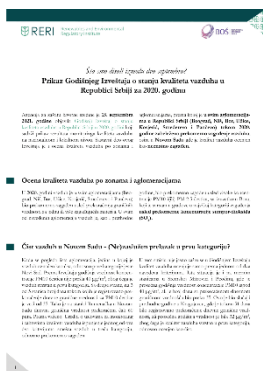
Publication "A Word or Two on Sustainable Development", 2021



Analysis of the legislative framework of air protection in Serbia, 2021



Balkans United for Clean Air, 2021



2021 Review of the Annual Report on the state of air quality in the Republic of Serbia for 2020:

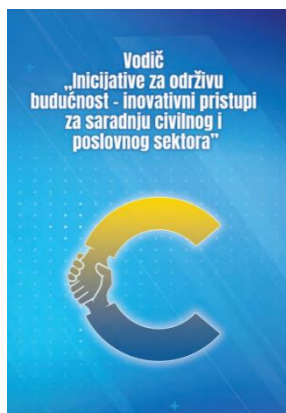
What did we breathe between September 2nd? 2021



Implementing the Green Agenda for the Western Balkans, 2021



Digital Youth Security Guide - Protection of privacy and prevention of digital violence, 2021



Guide - Initiatives for a Sustainable Future - Innovative Approaches for Cooperation between the Civil and Business Sectors, 2021

BOS PORTALS

BELGRADE OPEN SCHOOL

The website of the [Belgrade Open School](#) is the most important communication tool that contains all the information about the work of the organization, its vision, mission and structure, as well as relevant reports and documents. BOS website also contains segments about employees, current and accomplished projects, publications, achievements, partners and associates, while a simple overview provides access to other BOS portals. Based on the three strategic goals, the portal contains the three most important categories: human resource development, improvement of public policy and the capacity building. These segments help showcase the goals of each of the program areas, as well as individual activities and results in a more detailed manner. The site is updated on a daily basis, so that visitors have access to the latest information on current calls and event announcements, as well as news related to the project activities of each team. The official website is designed to make all activities of the organization transparent and comprehensible to the general public. By creating news and announcements on a daily basis, BOS educated and informed readers and offered them continuous quality content, which led to an increase in visits, but also to the engagement of readers, and significantly improved the online reputation. During 2021, the BOS portal recorded 237,922 visits and 98,080 new users, and in addition to the Serbian, the English version of the site is also available. All created content had consistent messages that users recognized, which, in addition to increasing visibility, also strengthened the relationship of trust and the development of recognizability of BOS activities.



BOS CAREER

The web portal [BOŠ Karijera](#) (BOS Career) is the first free online system in Serbia for support and empowerment of students of secondary schools and other users for independent and planned career management, launched in 2011. So far the user groups include students of secondary schools, young individuals, teachers, parents and career counselors. In the past year, BOS Career recorded 52,188 registered users. Of that number, 4,414 took all three tests, 7,966 individuals chose their occupations, and 5,606 chose the desired education. Also, during 2021, the database of faculties and colleges was updated. The database of occupations has been supplemented with new contents and over 200 occupations have been updated with new information. Job descriptions are adapted to the current situation on the labor market and 42 texts on new occupations, opportunities for internships and volunteering, as well as current job vacancies have been written and published. In 2021, the BOS Career Platform recorded 215,958 total users and 724,385 visits.



WORKING PRACTICES

The Working Practices Portal is the main hub of all important information on quality internships. The website radneprakse.bos.rs contains all relevant information, research, analysis and documents important for quality regulation of work practices. On the portal, it is possible to watch the public debate on the Draft Law on Work Practice conducted in Belgrade, read the Law on Work Practice and access previously conducted research by the team of the Belgrade Open School. In 2021, the Work Practice Platform recorded 2,325 users and 7,099 visits.

Закон
о радној
пракси



MOVE.LINK.ENGAGE.

Move.Link.Engage is a portal of the Belgrade Open School dedicated to the conference of the same name, which for seven years has been a forum for open discussions and a gathering place for experts from the civil, public, business sector, as well as representatives of national, regional and EU institutions.

Portal Move.Link.Engage. was redesigned in 2021 in accordance with the visual identity of the conference and adapted to users who can easily find detailed information about the speakers participating in the conference, the conference agenda as well as our donors and portals. A new segment added to the redesign of the site is *MLE through the years* in which site visitors can see what Move.Link.Engage looked like. conference of the previous seven years, which topics were current and how many participants were part of the conference.

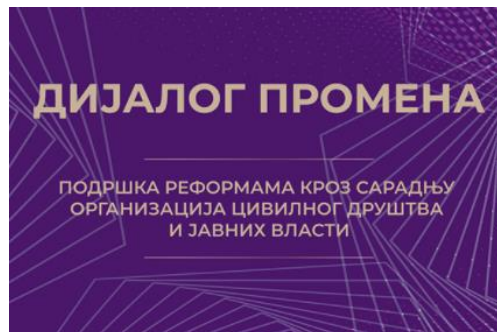
2021 | MOVE.
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Also, in the [News](#) section, site visitors can find out about the most important events related to the topic of the conference, as well as what the previous MLE conferences looked like. On the MLE website, within the [Agenda](#) segment, users can find links to recordings of panel discussions from last year's conference held at the Zira Hotel from September 21-22. During the promotion of the MLE campaign (August and September 2021), the site had 8,625 visits and 2,096 users.

DIALOGUE OF CHANGE

For the needs of external communication with the public and internal communication with partners in the project "Dialogue for Change: Support to Reforms through Cooperation between Civil Society Organizations and Public Authorities", BOS has developed a platform <https://dijalogpromena.bos.rs/sr/>

The platform is a hub of all information on project implementation, work of project and program partners in improving existing and developing new approaches in stakeholder dialogue based on mutual understanding and partnership, as well as project activities aimed at strengthening CSO capacity to involve and influence reform processes in Serbia. In addition, the intranet platform is used for programmatic and financial reporting of partners, but also to download the necessary materials for that purpose. In 2021, the platform recorded 17,551 visits and 7,134 users.



LET'S TALK ABOUT NEGOTIATIONS

Online portal [Let's talk about negotiations](#) was launched in 2013 within the initiative of the same name. Through the website, BOS aims to bring the process of the European integration closer to the citizens and to make it more understandable. On the Let's talk about negotiations portal, we publish current information on the state of European



integration in Serbia, the region and developments in the European Union.

Having in mind the importance of the European integration process for Serbia, BOS connected the portal with the activities carried out within the project " Civil Society as a Force for a Change in the Serbia's EU Accession Process– CS4EU". The site eupregovori.bos.rs is updated on a daily basis, and news in the field of European integration are published in five categories: News, Focus, Interview, Analysis and Important. In addition to the mentioned categories, the site provides data on the entire current course of accession negotiations between Serbia and the European Union, including all documents relevant to the process - agreements, contracts, European Commission reports, negotiating positions. Information on what the negotiations are is also available on the portal, and in the section Negotiations on Serbia's accession to the EU, you can also find information on how negotiations are conducted, who is negotiating, what the negotiation chapters mean, as well as a chronological overview of Serbia-EU relations. During 2021, the site had 50,387 visits.

In 2021, BOS redesigned the site. Let's talk about negotiations, which improved the portal technically and visually, and finding information and using the site was significantly facilitated. The redesign of the portal has been changed, two sections related to the revised [Methodology](#) for conducting negotiations have been added, as well as the part on the Instrument for Pre-Accession Assistance for the period 2021-2027, [IPA III](#). An infographic has also been created that provides detailed information on the negotiating clusters and the negotiating chapters covered by them. Also, in 2021, four quarterly [chronologies](#) were created that show the course of negotiations between Serbia and the European Union, giving a timeline of the course of negotiations, but also information about the most important events that took place in 2021.

During the same year, the number of author's texts and analyzes on the portal increased in order to better inform the public about the most important topics related to Serbia's European integration. Some of the topics were related to election conditions, summits of the European Union and the Western Balkans, visa liberalization, as well as the Open Balkans initiative.

MINGLE

The [Mingle](#) portal was created in 2007, with the desire to provide secondary school students with an overview of information on academic studying, scholarships, volunteering, courses, workshops, seminars. The goal was to provide them with data based on which they can actively think about their education, professional development and career. Over the first six years, Mingle aimed at secondary school students, however, with time, it has grown along with its readers and started dealing with topics intended for young people in general. Mingle works with the Union of Secondary School Students of Serbia, youth portals Youth.rs and Youth Vibes, as well as with DW Akademie and N1 television.



The portal contains five categories: Open calls, Announcements, Stay up to date, Mingle Corner and Youth and Media. Mingle portal is a member and one of the founders of the Association of Online Media, the first association of its kind in the region, along with 20 other portals from all parts of the country. The most important category on the site is the Mingle Corner section, where the author's texts of Mingle editorial staff are published. The authors of the texts on Mingle are young people from all over the country, while the content is updated on a daily basis. Our editorial staff numbers more than 30 young people, who have joined the work of the Mingle editorial office. The cities where the Mingle portal was most read were Belgrade, Novi Sad, Nis, Kragujevac, Cacak, Pancevo, Kraljevo, Subotica and Zrenjanin. With the launch of the "Media and Youth for Democratic Development" program in 2021, Mingle also became a platform for reporting on partnership projects, and influenced the increase in the visibility of their activities. In that way, Mingle indisputably got new readers in cities like Bujanovac, Becej and Krusevac.

During 2021, Mingle had 23,283 users, over 500 new posts in all categories and a total of 48,558 visits. Mingle has collaborated with a large number of organizations that have gained greater visibility through our communication channels. In addition, we informed young people about events and opportunities for youth. As young people spend most of their free time on social networks, Mingle has his Instagram account with over 2,200 followers, which serves as another communication channel where they can get accurate and quality information on topics that are important and interesting to them.

CIVIL SOCIETY TRANSFORMER

The [Civil Society Transformer Platform](#), was developed within the project “Civil Society as a Force for a Change in the Serbia's EU Accession Process (CS4EU)“. The goal of

this platform is to facilitate communication

and provide the necessary information to both program partners and civil society organizations

interested in topics of civil society and European integration of Serbia. In addition to the part of the

platform that serves for internal communication of program partners with each other, but also with

the project team of the Belgrade Open School, the platform contains various important materials

for improving knowledge and media content that provides relevant information about the state and

activities of civil society in Serbia. During 2021, the site had 20,524 visits.



The platform consists of two parts and is designed to ensure transparency in the implementation

of projects and partner projects, especially in reporting, as well as to increase the visibility of

implemented activities. The first part of the platform is public and accessible to everyone. This

section contains information that is useful to program partners, but also to other civil society

organizations, as well as interested individuals. In addition to information pointing to the goals,

activities and results of the project “Civil Society as a Force for a Change in the Serbia's EU

Accession Process”, as well as partner organizations and projects, the portal also serves for

information, and parts of the platform are updated daily.

These parts of the platform consist of news about planned and implemented activities created both within the project and by program partners. The news concerns current and interesting events

and important information for the entire civil sector, and in 2021, a total of 291 news items were

published on the Transformer. Also, a significant category on the portal is dedicated to open calls

for financial support to civil society organizations, which, in addition to partners, encourages other

organizations, as well as interested individuals to seek additional sources of funding. During 2021,

a total of 25 open calls for grants to civil society organizations were published on the Transformer.

The portal also contains a directory of relevant institutions and organizations, as well as numerous

collected documents - strategies, action plans, laws that may be useful. The second, internal part

of the platform is an intranet for communication between program partners with each other, but

also for communication with the BOS team. Each partner has its own profile that edits and through

which it exchanges information and communicates. Partners also contribute to the editing of the

site by publishing news about implemented or planned activities. On this part of the site, you can

find important documents, but also materials necessary for the implementation of projects, as well

as answers to frequently asked questions.

JAVNO ZAGOVARANJE

In order to respond to the needs of external communication with the public and the need for internal communication with partners on the project "Active citizens - Better Society: Advocating for Cooperation and Democratic Development", BOS has developed a platform <http://www.javnozagovaranje.bos.rs/>. This platform is a hub of all information on project implementation, work of project and program partners in the implementation of their advocacy initiatives, as well as project activities aimed at strengthening the capacity of partners in public advocacy. In addition, one part of the portal was built as an intranet platform for internal communication on the project and is open only to partners. The intranet platform contains a calendar of program activities, useful materials on public advocacy and policy making, and the intranet platform also serves for program and financial reporting of partners. During 2021, the portal recorded 12,369 users and 37,849 visits.



BOŠ PODCAST

In 2021, BOS has created four new podcast series with different thematic concepts - [The Other Side of the Story](#), [Dialogue of Change](#), [Step for a Step](#) and [Hurry Slowly](#). The total audience of the series is 1,822 and they are becoming more and more popular, primarily due to the freedom of speech and the way of consumption.

Each of the episodes can be listened to as an audio file, but also downloaded to a personal computer or mobile phone, and the user can also become a subscriber. In order to further promote and popularize its series, BOS has established cooperation with the regional podcast aggregator - Podcast.rs, a platform that brings together podcasts from Serbia and the region. In this way, all BOS podcasts are combined to increase visibility to the local audience.

THE OTHER SIDE OF STORY

The podcast series "The Other Side of the Story" was realized by the Belgrade Open School in partnership with the Open Society Foundation and initiated a discussion on gender equality, European integration, activism and education. Is the future female, is Serbia a credible partner to the European Union, what does it mean to be functionally literate and what are the achievements of direct democracy? Some of the questions we tried to answer in the episodes are: [The future is female](#), [The European path between hope and realpolitik](#), [Civic activism: democracy in action](#) and [Functional literacy education](#). The guests of the podcast were alumni of the Open Society Foundation, who finished their education abroad and are now dealing with important social issues in Serbia - Zorana Antonijevic, Bojan Elek, Biljana Djordjevic and Aleksandar Bulajic, while the podcast host is journalist Filip Lukic. The total listenership of the series is 393.

DIALOGUE OF CHANGE

Belgrade Open School has launched a series of podcasts "Dialogue of Change" to start a discussion on the (non)existence of dialogue between civil society organizations and public authorities in Serbia. In the first episode: [Dialogue on Change: Green Activism](#), activist Kristina Urosevic from the organization *Kreni promeni* spoke about the importance of preserving environmental protection and how it affects our daily lives. The episode was hosted by Ognjan Pantić, coordinator of projects in the field of Energy, Climate and Environmental Protection at the Belgrade Open School. The current total listenership of the series is 56.

STEP FOR A STEP

The podcast "[Step for a step](#)" was realized by the students of the 29th generation of the Future Studies, with the goal of encouraging youth activism. From this podcast episode, listeners can learn what it looks like to be involved in activism from an early age, as well as why it is important to be a change makers. The total audience for this podcast episode is 86.

HURRY SLOWLY

Former students of the Belgrade Open School from the XXVII generation have prepared their final works in the form of the podcast "[Hurry slowly](#)". This series consists of 12 thematic episodes, in which students explored topics of interest - civic journalism, marketing, future pensions, Neolithic culture, virtual reality, the impact of the aviation industry on climate change and the impact of popular music on young people. The goal of the podcast was for students to express their opinions, but also to create a final project within the Future Studies through this interesting and innovative form. The total listenership of the series is 1,287.

PARTNERS AND DONORS

- BOS Alumni network
- Central European University (CEU)
- Coca-Cola HBC
- Eduardo Frei Foundation (EFF)
- Erasmus + Program of the strategic partnership in the field of vocational education and training
- European Bank for Reconstruction and Development (EBRD)
- European Climate Foundation
- European Fund for the Balkans
- European Union
- Fridrih Ebert Foundation
- German Corporation for International Cooperation GmbH
- Helvetas Seiss Intercooperation
- Konrad Adenauer Foundation (KAS)
- Ministry of Human and Minority Rights and Social Dialogue
- Open Society Foundation
- PartnersGlobal
- Rockefeller Brothers Foundation
- Swedish International Development Cooperation Agency (SIDA)
- United Nations Development Programme
- United Nations Environment Programme (UNEP)
- US Agency for International Development (USAID)
- TACSO – Technical assistance to civil society organisations in Turkey and Western Balkans



CIVIL SOCIETY ORGANIZATIONS AND MEDIA SUPPORTED THROUGH EXPERT, MENTOR AND FINANCIAL SUPPORT

- A11 - Economic and Social Rights Initiative
- Ad Fines Cultus
- Association of Young Researchers Bor (AYR Bor)
- Association Porecje – Vucje
- Association for Local Development Kamenica
- Association Forum of Civil Action FORCA
- Association of Students with Disabilities
- Association of Entrepreneurs and Freelancers of Serbia (UFPS)
- Bečejsko udruženje mladih
- Belgrade Centre for Human Rights
- Belgrade Centre for Security Policy
- Beta News Agency
- Biodiversity Research Centre
- Bujanovacke
- Center for Education and Transparency – CETRA
- Center for Contemporary Education and Communication
- Centre for Contemporary Politics European Western Balkans
- Center for Investigative Journalism of Serbia
- Center for Experiments in Urban Studies (CEUS)
- Citizens' Association for Eco-Rural Development
- Citizens' Association Join
- Clara and Rosa
- Consumer protection Serbia
- Crime and Corruption Reporting Network (KRIK)
- Educational Center Krusevac
- Ekonaut
- Ekomar
- ENECA
- Environment Improvement Centre
- European Movement Serbia
- Fake News Tracker
- FoNet
- Friends of Children of Serbia
- Group Come Out
- Human rights committee Valjevo
- Infovranske

- Institute for Territorial Economic Development (InTER)
- Independent Journalists' Association of Serbia (NUNS)
- iRevolution
- Kraljevo Development Center
- Krusevac Press
- Libergraf
- Magločistač
- Mental Disability Rights Initiative of Serbia (MDRI-S)
- MentalHub
- Media reform centar, Nis
- Movement of Free Citizens
- Mountain Bicycle Society - Bicycle
- Multiradio
- National Youth Council of Serbia
- National Association of Parents and Teachers of the Republic of Serbia
- Nature Conservation Movement of Novi Sad
- Neighborhood activists
- Novi Sad School of Journalism
- Okular
- Omorika Regional Private Forest Owners Association
- Opre Roma Serbia
- Organization for Development and Democracy Bujanovac
- Original Serbia
- Polekol
- Proaktiv
- Pro.Tok21
- Prosecutors association of Serbia
- Protector of Entrepreneurs and Businessmen of Serbia
- Right to life movement - Meri
- Renewables and Environmental Regulatory Institute (RERI)
- Safe Trails Association
- Skyscraper/Oblakoder
- Sombor Goran Movement - Municipal Board
- Sombor Educational Centre
- SOS women's center
- Society for the Development of Creativity
- StartHub Kosjeric
- Tijana Juric Foundation
- Timocki Youth Center
- TV Forum
- Unecoop

- Uzice Child Rights Centre (UCRC)
- Uzice Center for Democracy and Human Rights
- Vojvodina Environmental Movement
- You need to know/Da se zna
- Serbian Young Farmers Association (SUMP)

PARTNER ORGANIZATIONS AND INSTITUTIONS

- Access Info Europe
- Air Care, Skopje
- Association Krokodil
- Ana and Vlade Divac Foundation
- Balkan Investigative Reporting Network (BIRN)
- CEE Bankwatch Network
- Center for Educational Policy
- Center for Free Elections and Democracy (CeSID)
- Center for Democracy Foundation
- Centre for EU Public Policies
- Center for Social Policy
- Ecoforum, Zenica
- Environmental engineers Group
- Environmental and Territorial Management Institute, Tirana
- Foundation BFPE For a Responsible Society
- Go ahead and change/ Kreni-Promeni
- Government of the Republic of Croatia Office for Cooperation with NGOs
- Heinrich Böll Stiftung
- International and Security Affairs Centre (ISAC)
- Impact Hub
- Ino Education
- Institute of Economic Sciences (IEN)
- Institute of European Studies
- Ministry of Human and Minority Rights
- NGO Atina
- Olaf & McAteer Agency
- Olof Palme International Center
- Ovation BBDO
- OTP Bank
- OZON, Podgorica
- Partners Global
- Priboj Youth Initiative and Civil Sector Association
- Public Policy Secretariat of the Republic of Serbia
- RES Foundation
- Rooster Production doo
- SEE ICT
- SHARE Foundation
- Smart kolektiv
- Startuj.com

- Vidovic-Andjelkovic Law Firm
- Young Researchers of Serbia

NETWORK AND MEMBERSHIPS OF BOS IN 2021



Coalition 27 - Network of civil society organizations dealing with environmental protection, established for the purpose of coordinated monitoring of the process of harmonization and implementation of policies and regulations of the Republic of Serbia with the acquis communautaire in Chapter 27. The mentioned chapter refers to the environment and climate change. Coalition 27 consists of nine organizations: Alternative for Safer Chemicals, Belgrade Open School, Society for the Protection and Study of Birds of Serbia, European Climate Action Network (CAN Europe), Center for Environmental Improvement, Environmental Engineers Group, One Degree Serbia, Young Researchers Of Serbia and the World Nature Organization (WWF). The vision of Coalition 27 is a preserved environment for the benefit of people and nature, a low- carbon economy, efficient and fair use of natural resources in the Republic of Serbia. Through the work of Coalition 27, the Belgrade Open School contributes to its second strategic goal, the improvement of public policies in the field of environmental protection and the field of European integration. By working on the annual shadow report published by Coalition 27, BOS contributes to improving transparency and strengthening the accountability of administrative bodies in charge of working on the negotiating chapter 27 in the process of Serbia's accession to the European Union. Through its work in Coalition 27, BOS participated in working groups, consultative meetings and public discussions in the process of decision-making, improvement of public policies and adoption of public policy instruments in the field of environmental protection and climate change.

Network of good energy - A voluntary platform for connecting local governments and partners from the governmental, non-governmental and business sectors, who are committed and have ambitions to apply and disseminate good practices and solutions in local energy. The Good Energy Network brings together actors who show a greater degree of ambition in the implementation of local climate and energy policies, compared to the nationally set framework. The network currently consists of three cities and municipalities (Pilot, Sabac and Vrbas) and three civil society organizations (Belgrade Open School, RES Foundation and the Movement of Gorani of Vojvodina) that have decided to work on the development and implementation of ambitious energy and climate policies at the local level. Through its work in the Good Energy Network, BOS contributes to its second strategic goal, the improvement of public policies at the local level. The work of the Good Energy Network also contributes to the third strategic goal, through improving the capacity of local government representatives to effectively implement instruments of sustainable and ambitious energy policy (establishing and improving energy management systems, improving energy efficiency, preparation and implementation of energy efficiency projects, sustainable implementation renewable energy sources, etc.)





Europe Beyond Coal – Initiative of civil society organizations from the European Union, the countries of the Western Balkans and Turkey in order to achieve the goals of the Paris Agreement, the transformation of Europe's energy sector into a low-carbon system and the abandonment of coal as an energy source. The initiative aims to eliminate the negative effects of coal on public health, social, economy and the environment. By participating in the Europe Beyond Coal initiative, BOS contributes to its second strategic goal, through the

improvement of public policies in the field of energy and climate change based on evidence of the negative effects of coal as an energy source and the availability and competitiveness of renewable energy technologies.



Climate Action Network (CAN) Europe - CAN Europe is the leading European coalition of organizations working to address climate change. With over 170 active member organizations, from 38 European countries, representing more than 1,500 NGOs and more than 47 million citizens, CAN Europe promotes a sustainable climate, energy and development policies throughout Europe. This network encourages civil society organizations to influence the design and development of effective policies related to climate change in Europe, both in

the countries of the European Union and in non-member countries. By participating in the work of the CAN Europe network, Belgrade Open School contributes to its second strategic goal, through the improvement of public policies in the field of energy and climate change.

Belgrade Open School has been a member of the **National Youth Council of Serbia** since 2011, and it is also one of the organizations that participated in the founding assembly of KOMS. BOS actively contributes to the work of this organization, which aims to represent the interests of young people by developing partnerships with the state, intersectoral and international cooperation and to encourage active participation of young people in the development of Serbian society. Also, in 2020, BOS became a part of the new Board of Directors of KOMS, and representatives of BOS participated in dialogues with government officials organized by KOMS.



KLJUČNA ORGANIZACIJA
MLADIH SRBIJE



ASOCIJACIJA
ONLAJN
MEDIJA

Belgrade Open School has been a member of the **Online media association** since 2015 and is also one of the founders. The Online media association aims to develop and promote ethical standards of online reporting, affirmation of free, independent and professional work

of online media and promotion of ethical standards and public interest in the field of public information, as well as strengthening the role of online media in the democratization of society. Also, Belgrade Open School has its representative in the Supervisory Board of the association.



НАЦИОНАЛНИ ОКВИР КВАЛИФИКАЦИЈА У СРБИЈИ

The Council for the **National Qualifications Framework** of the Republic of Serbia is an advisory body of the Government of the Republic of Serbia, which makes recommendations on the process of planning and development of human resources in accordance

with public policies in the field of learning, employment, career guidance and counseling. At the public competition, the representative of BOS was elected for membership in the Council as the only representative of civil society. The Council is chaired by the Ministry of Education, Science and Technological Development

American Chamber of Commerce (AmCham) - In 2020, Belgrade Open School continued its partnership with AmCham through a range of activities, from linking education and the labour market, human resource development to improving the skills of young people and proven leaders. BOS



participated in the drafting of the Agenda of the Committee for Environmental Protection of AmCham for the period 2020-2022, as well as in the initiation of numerous activities for cooperation between these two sectors.



SRPSKA ASOCIJACIJA
MENADŽERA

Serbian Association of Managers (SAM) - During the five years of membership in the Serbian Association of Managers (SAM), BOS contributed to the work of the association. Belgrade Open School has improved its visibility in the business community and contributed to its development and intersectoral partnership through a series of activities, realization of two events, organization of 30 meetings as well as by informing over 500 representatives of business and civil sector.



Regional Civil Society Network for Monitoring Public Administration Reform - Weber's Regional Civil Society Monitoring Network monitors public administration reform in the Western Balkans. Belgrade Open School has been a member of this network since 2016, and the overall goal of the Network is to emphasize the importance, increase participation and strengthen civil society in the Western Balkans.

Serbian National Internet Domain Registry - Belgrade Open School is one of the founders of the Serbian National Internet Domain Registry and since 2007, BOS contributes to the development of internet in Serbia and provides support to the foundation..



MEMBERSHIPS

Belgrade Open School has its representatives in the following working groups and bodies:

- Board Advisory Council of Coca-Cola
- Council for the National Qualifications Framework of the Republic of Serbia
- Executive Board of National Youth Council of Serbia
- HR Forum of the American Chamber of Commerce in Serbia
- Inter-ministerial working group for drafting a new Strategy for Public Administration Reform in Serbia for the period 2021 to 2023
- Labor Task Force of the American Chamber of Commerce in Serbia
- Open Data Working Group
- Open Method of Coordination in Adult Education
- Working Group for the Development of the National Qualifications Framework in Serbia the Law on Adult Education
- Special inter-ministerial working group for drafting the Action Plan for the implementation of the Open Government Partnership initiative in the Republic of Serbia for the period 2020 to 2022
- Special inter-ministerial working group for drafting the Strategy for Public Administration Reform of the Republic of Serbia for the period 2021 – 2030 with accompanying Action Plan (Strategy adopted in April 2021)
- Working Group for creating Strategy of Climate Change with Action Plan
- Working group for drafting the proposal of the Employment Strategy in the Republic of Serbia for the period from 2021 to 2026 and the accompanying action plan for employment for the period from 2021 to 2023
- Working Group of the project for creating a Two-year updated report according to The United Nations Framework Convention on Climate Change and Measurement, Reporting and Verification (MRV) System in Climate Change contex
- Working group for work practices
- Youth Council of the Government of the Republic of Serbia
- Youth Policy Lab within the Regional Cooperation Council



EDUCATIONAL PROGRAM FUTURE STUDIES

Belgrade Open School has been developing future bearers of change in society for 29 years through one-year multidisciplinary academic studies for the best students of Belgrade universities. The importance of this program is shown by the existence of the alumni network which includes 1,300 outstanding individuals, who today hold important positions in the public and business sector, in the domestic and international academic community, and who are still involved in numerous activities of BOS.

The program is created for final year of bachelor studies and master's students of Belgrade universities who are curious, ambitious, eager for knowledge and who are dedicated to continuous personal and professional development. They are active, with a very clear feeling and the need to change their community and make it better. The intertwining of different ideas and experiences has always been the greatest value in the educational programs of the Belgrade Open School, which gives a special dimension and diversity in the educational process. The Future Studies program is constantly being improved and harmonized with the needs of users and modern tendencies in education. Each important news is being published on the website of [Future Studies](#), as a subsite of the Belgrade Open School. The one-year multidisciplinary Future Studies program consists of:

- [Modules of knowledge and skills:](#)
- Future of the State and Society;
- Skills for the Future;
- Classroom 4.0;
- Looking towards Europe;
- [Internship program](#);
- [Alumni2Students mentoring program](#);
- Writing the final project.

The educational program is funded by the Belgrade Open School and also with the donations from the Alumni network. In 2021, the spring semester of the academic year 2020/21 was financed by BOS, while the autumn semester of the academic year 2021/22 was realized with the help and support of alumni donations collected at the fourth Alumni donation party held on September 16, 2021.

In 2021, two semesters of the educational program were realized:

- Second semester of the academic year 2020/21 year for 22 students of the XXVIII generation, which lasted from January 26 to April 28, 2021;
- First semester of academic 2021/22 year for 10 students of the XXIX generation, which lasted from October 16 to December 23, 2021.

During 2021, four modules and the Alumni2Students program were organized for a total of 32 students of the Future Studies educational program. During this period, 70 lectures and workshops were organized and 13 final projects (seven academic essays, four policy papers, two case studies) which shall be published in the Collection of essays of the XXVIII generation of students, were prepared.

A total of 22 students participated in the internship program, and they have, through cooperation with mentors, in practice gained knowledge and skills necessary for the labor market, while as for all 10 students of XXIX, the realization of the internships in 2022 was agreed upon. During 2021, the [Collection of essays](#) was published and the [podcast](#) "Hurry up slowly" was recorded by students of the XXVII generation.

Second semester for the XXVIII generation of the educational program Future Studies (academic year 2020/21)

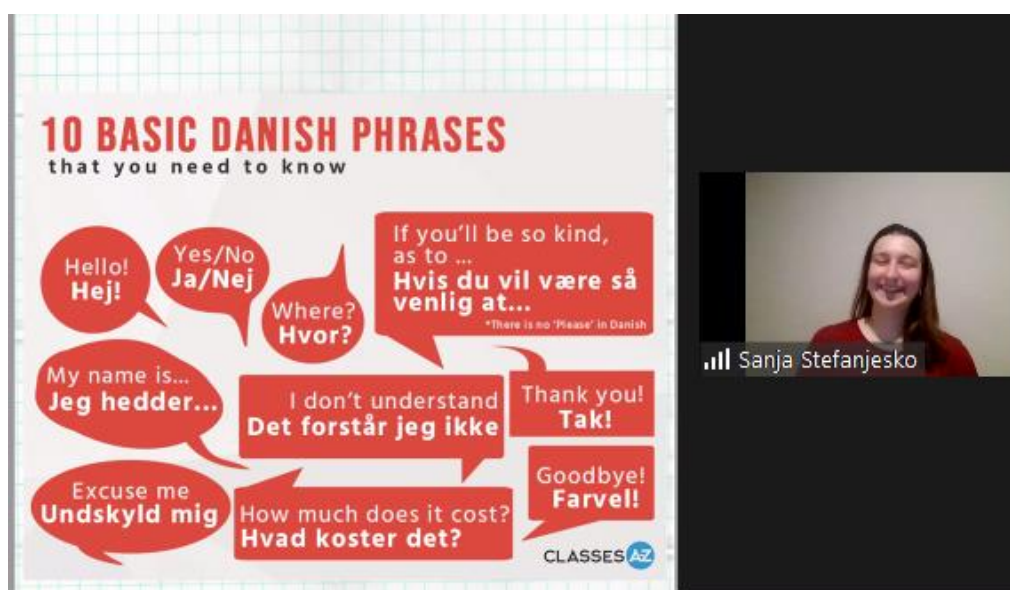
Students of the XXVIII generation have, in 2021, had the opportunity to listen to and participate in lectures within the learning modules [Classroom 4.0](#) and [Looking towards Europe](#); as well as to participate in internships, mentoring programs and to write final projects.

Modul Classroom 4.0

The aim of the module is to familiarize students with the broader social implications of the new technological revolution. The module lectures highlight the key challenges, risks and benefits that Industrial Revolution 4.0 carries for both the individual and global society. The Classroom 4.0 lectures provided students with the opportunity to learn about the complex relations between technology and society and readily meet professional and personal challenges stemming from this technological revolution. Students have a unique opportunity to engage with eminent lecturers on topics in the fields of architecture, astronomy, new technologies, medicine, the information society and new media.

Module Looking towards Europe

The aim of the module is to enable students to critically consider the future directions of development of the European Union. Through a multidisciplinary approach to each of the topics during the module, students engage with discussions about the existing projections of EU development, including different scenarios of development of the most important practical and political processes in the EU.



Lecture entitled Danish 101, within the S2S program, was held by Sanja Stefanjesko

Since the pandemic has prevented the regular way of holding lectures for the second year in a row, lectures were completely organized online in the spring semester of 2021. In this way, teaching and promotional activities on the program have maintained continuity in these extraordinary circumstances. A total of 48 lectures were realized within the module, including psychological workshops, special lectures, trainings for writing policy papers, academic essays and case studies; as well as extracurricular activities such as literary and film evenings, and the Students2Students lectures, a course on financial modeling realized in collaboration with [New Paradigm Ventures](#) from Vienna and Design Thinking workshop. In the spring semester of 2021, the organization of the whole [Students2Students](#) (S2S) continued, within which students of the current generation were preparing a lecture for other participants in this program. The main idea of S2S is to give students the opportunity to exchange knowledge and skills with each other, in the form of interactive and carefully prepared lectures. The topics of the lectures can be based on the personal interests of the students, regardless of whether they come from academic, professional or some other field.

Through the realization of the internship program, all students of the XXVIII generation completed an internship in partner organizations and institutions, in the period from November 2020 to September 2021. The goal of the internship program is to prepare students for the world of work and to help them acquire competencies that are demanded in the labor market. Students had the opportunity to, in cooperation with a mentor from a given company or institution, complete the internship program in the following organizations and institutions, including the Belgrade Open School: A11 Initiative for Economic and Social Rights, Vidovic Andjelkovic Law Office, Olaf & McAteer Agency, Ovation BBDO Agency, Center for Advanced Economic Studies (CEVES), Center for International and Security Affairs (ISAC Fund), Center for Educational Policies, Center for Social Policy, Da se zna!, Heinrich Böll Foundation, Institute of Economic Sciences, Impact Hub, Institute for European studies, OTP bank, Rooster Production doo, SEE ICT, KROKODIL Association.

During 2021, all XXVIII generation students successfully completed the Alumni2Students (A2S) mentoring program where they had the opportunity to receive professional and personal guidance from prominent members of the BOS Alumni Community, which numbers more than 1,300 people from the business, civil and public sectors.

When it comes to writing final projects, all 22 students successfully wrote final projects through one of three forms – case study, policy paper or academic essay, and for each form of the final project, they had the support and assistance of BOS representatives.

Semester evaluations of students indicate that the vast majority of students are extremely satisfied with the lectures in the spring semester of the academic year 2020/21. year. This is reflected when it comes to the grades of lecturers, as well as in the answers to the questions regarding the re-enrollment and recommendation it to colleagues.

[The awarding of the diplomas](#) to students of the XXVIII generation of the Future Studies educational program was held as part of the BOS annual Move.Link.Engage. conference, where these students became part of the largest Alumni network in Serbia.



Awarding of the diplomas to the XXVIII generation of students

The first semester of the XXIX generation of the educational program Future Studies (academic year 2021/22)

The [online presentation](#) of the entire Future Studies program, for interested students of Belgrade universities, was held on June 10, 2021 under the title “Are we ready to unlock the future?”. In addition, participants had the opportunity to learn all the details about the application and selection process. The Info Day was attended by the participants of the XXVIII generation who spoke a bit more about the components of the Future Studies program, but have also shared their personal experience and impressions while attending the program.



XXIX generation of BOS students

After the campaign was realized in two enrollment circles in the period from May to September 2021 and the selection process was finished, 10 students of the XXIX generation were selected, and they have, in the second half of 2021, successfully completed the autumn semester of the educational program Future Studies. Most of the activities were held live, that is, in the BOS classroom, in compliance with all preventive epidemiological measures. In addition, a specific hybrid way of teaching was introduced, which referred to the fact that even when the lecturer wants to give lectures online, students have the opportunity to follow the lecture from the BOS classroom. The autumn semester lasted from October 16 to December 23, 2021. Students are from six different faculties, four from the Faculty of Political Sciences, two from the Faculty of Philology, one student from the Faculty of Economics, one from Faculty of Geography, one from the Faculty of Informatics and Computing, and one from the Faculty of Media and Communications.

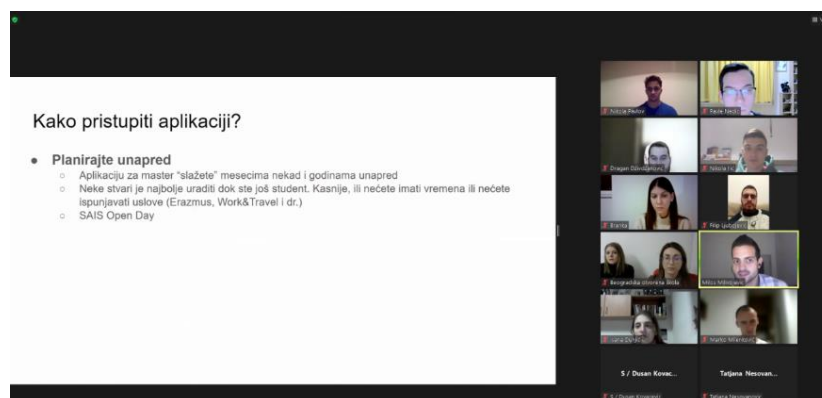
Students of the XXIX generation in 2021 had the opportunity to listen to and participate in lectures within the learning modules [Future of the State and Society](#) and [Skills for the Future](#).

Module Future of the State and Society

The aim of this module is to prepare students for changes and acquaint them with current events with an emphasis on social, economic, and political factors shaping state and society, including individual positions. Through interactive lectures, students gain knowledge on topics related to the development of the modern world, the processes of sustainable development and climate change, the relation between the state, society and social activism. This module aims to develop and strengthen critical thinking.

Module Skills for the Future

The aim of the module is to provide students with the opportunity to acquire skills that will increase their employability and competitiveness in the labor market. Students will have the chance to further develop acquired skills during the internship program or within their first job. This module, in addition to offering the skills necessary for the 21st century, empowers students to become leaders of the change in their respective environments.



Zoom lecture: [Career prospects after studying abroad: Experience with John Hopkins \(SAIS\) University](#)

A total of 28 lectures were realized within the modules, as well as through psychological workshops, special lectures, also including the literary club and New Year's socializing. During 2021, an internship program was agreed upon for students of the XXIX generation, and should be realized during 2022. When it comes to organizing internship programs in the autumn semester of the academic year 2021/2022. year, for the first time, individual consultations were organized with each of the students regarding the internship program, and in order to gain insight into the professional goals of students through a personalized approach and in agreement with students choose the best organization or institution for the internship program.

ALUMNI NETWORK AND ALUMNI BOARD

In 2021, members of the alumni network of the Belgrade Open School were involved in numerous activities at Future Studies. They are lecturers on the program, members of the program committee, but also mentors in the Alumni2Students mentoring program. The A2S program was implemented in 2021 for the XXVIII and XXIX generation of students; in total, 24 mentors participated in this program in 2021.



Fourth Alumni Donor Party

The Alumni Board is a separate body within the BOS alumni network, which consists of elected representatives of all generations and programs of the Belgrade Open School. The Alumni Board meets on a monthly basis and in cooperation with the alumni organizing team of the BOS alumni network and the elected presidency of the BOS alumni network equally contributes to the strategic and program development of the BOS alumni network. In accordance with the goals set in the Action Plan, the BOS Alumni Network organized a series of thematic and spontaneous gatherings for the purpose of entertainment and/or learning regarding better intergenerational and cross-sectoral cooperation between alumni. They organized and participated in the fourth Alumni Donor Party, four AlumniTalks regarding business networking, the importance of nonverbal communication, master studies abroad, the role of rock'n'roll in today's world, promotion of the book Roads Around Signs, as well as „Guslarke“ and musicians, and also panels on elections in Germany and the role that Jasenovac has in today's history.

Alumni of the XXVII generation of BOS's one-year educational program have helped organize the Fourth [Alumni Donor Party](#) on September 16 in order to support the realization of the Future Studies. Th party was organized in the premises of BOS, through the cooperation of the members of the Alumni Board, and with the organizational support of the BOS team in charge of relations with alumni. In addition to the opportunity for socializing and networking, donors and participants also enjoyed the juices of the company Servus and Moritz Eis ice cream, which supported the realization of the fourth donor party. A total of 67 alumni have made donations and in this way expressed their willingness to contribute to the financial sustainability of the program and its further development.

Activities:

- Eight meetings of the Alumni Board were held, consisting of 34 representatives of 28 generations;
- The fourth Alumni donor party was realized;
- Four AlumniTalks and two panel discussions were held;
- Two books were presented through a promotional event.

Results:

- Financial support provided for 70% of the implementation of the Future Studies program;
- Improved opportunities for intergenerational connections between alumni.

Contribution to the development of human resources:

The realization of the educational program Future Studies contributes to the development of human resources of the selected group of young people, i.e., students. Through this educational program, BOS recognizes leaders in various fields, ready to change and improve themselves and their environment. The results of BOS's programs are best illustrated by the fact that the alumni network consists of over 1,300 excellent individuals, who are in important positions in all sectors. However, what is unique about this network is the continuous commitment and involvement of BOS alumni in many other BOS activities, especially in the development and implementation of the Future Studies program.

POLITIKAS DEBATES: THE NEW NORMAL

Konrad Adenauer Foundation (KAS), Eduardo Frei Foundation and Belgrade Open School recognized the importance of continuous dialogue in society and decided to replace the traditional enrollment of the new generation of PolitiKAS participants with a series of debates started in 2020 on the Zoom platform. [PolitiKAS series of debates: The new normal](#) was realized in the period from February 23 to June 8, 2021 and included a total of eight debates on the following topics:

- [30 years of multi-party system in Serbia](#);
- [Public hearings as an institution of parliamentary practice](#);
- [Importance of lobbying - examples of good practice from Serbia and the Netherlands](#);
- [Freelance entrepreneurship - experiences of Serbia and the Netherlands](#);
- [How to reach sustainable cities](#);
- [Potential of new parties in Europe](#);
- [Influence of external actors on the Western Balkans](#);
- [How political messages are communicated today](#).

The debates included the wider community and professional actors interested in these topics, and the target group was young people, members of student organizations, NGOs or members of political parties. The program gathered over 120 young people who actively participated in the discussions, and a total of 6 BOS employees had the opportunity to participate in debates - as panelists and moderators.

Contribution to the development of human resources:

The realization of the series of debates PolitiKAS: New Normality contributes to the realization of the first strategic goal of BOS, which refers to the contribution to the development of human resources of individuals, representatives of political parties. The education of representatives of political parties in Serbia strengthens the network of young leaders from political parties and civil society organizations that represent the values and ideas of the center-right and moderate right.

KNOWLEDGE AND SKILLS TRAININGS

Through open knowledge and skills trainings, the Belgrade Open School develops human resources of individuals from different sectors and areas so that users can contribute to the development of the environment in which they live and work by strengthening their potentials and networking. Knowledge and skills training includes three types of training: skills training, policy development training (practical policy writing) and democracy education. In the field of education for democracy, BOS works to strengthen the capacity of individuals to raise awareness, skills and knowledge of young people, especially from the Western Balkans, to actively and constructively participate in democratic processes. During more than two decades of work on educating individuals to participate in democratic processes and understand democracy, BOS has organized over 67 trainings, seminars and programs, which were attended by about 1,000 participants. Due to the outbreak of the pandemic, the Belgrade Open School set a changed agenda for training and postponed numerous activities for the next period, ie implemented them in online format.

ACADEMIC COUNSELING

Belgrade Open School has been implementing an academic counseling program since 2002 - informing and advising students on study abroad opportunities, administering and promoting scholarship programs, with the aim of contributing to human resources development and higher education reform in Serbia by increasing academic mobility.

Through the program of academic counseling, BOS strengthens the capacities of the academic community in Serbia through:

- Informing candidates about the possibilities of academic training and studying abroad;
- Individual and group counseling for the selection of higher education institutions and study programs, as well as for the development of applications for studies abroad;
- Presentation of study programs abroad at higher education institutions and educational fairs;
- Administration of scholarship programs for undergraduate, master's and doctoral programs at the Central European University in Vienna.

Through student recruitment campaigns individual and group counsellings on scholarships, BOS raises the capacity of young people for academic mobility and mediates in awarding scholarships to the best students from Serbia.

Achievements:

- As part of the BOS campaign, 181 students from Serbia expressed their desire to enroll in undergraduate, master's or doctoral studies at the Central European University (CEU) in the academic year 2021/2022. year;
- Eight students from Serbia received a scholarship from the Central European University for undergraduate, master's and doctoral programs at this university in the academic year 2021/2022. year;
- In January and December 2021, a webinar with the CEU team was held in order to prepare applications for CEU and find out more about scholarships provided by this university;
- In October 2021, an info session was held for interested students;
- A preparatory session was held for students attending CEU in the academic year 2021/2022. a year attended by five students and four alumni;
- More than 25 individual consultations were held with students interested in applying for CEU;
- Four online presentations of CEU study programs and scholarships were held, attended by over 30 students;
- Four episodes of the podcast *Stories from the other side* were published, which had more than 400 listens.
- A panel on *Theory to Practice: For whom we create a better society* within the MLE conference was held.

During 2021, BOS held five events aimed at providing support in the field of academic counseling for students interested in study programs at CEU, as well as more than 25 individual academic counseling, while 181 students expressed interest in studying abroad. In addition, four episodes of the podcast *Stories from the other side* were published, in which alumni of the Open Society Foundation shared their points of view and experiences in the areas of gender equality, European integration, activism and education.

Central European University – CEU

In the past year, BOS, in cooperation with CEU, facilitated the administration of scholarships for eight students from Serbia. They got the opportunity to continue their education at this university in the academic year 2021/22. Taking into account the epidemiological situation in 2021, BOS conducted an [online promotional campaign](#) to promote the Call and programs for undergraduate, master's and doctoral studies at the Central European University. Cooperation with CEU aims to inform interested high school students and students from Serbia about the scholarship programs of this university, as well as to provide support for applying process for studies. Within the activities and cooperation with CEU, over 25 individual, as well as 5 group consultations were held, through which interested students could get additional information and support for applying to the programs. In 2021, two webinars were held with representatives and current CEU students who shared their study experience and answered additional questions from interested students. The project team also held a info session with alumni and students who started their studies at CEU in October, where the alumni shared tips and recommendations on how to most efficiently fulfill all obligations during their studies and all necessary administrative processes.

Activities:

- Two webinars with the CEU team for 10 students in order to provide support for preparing application documents, held on January 18 and December 20, 2021;
- Preparatory online session for students attending CEU in the academic year 2021/2022 attended by 5 prospective students and 4 alumni, August 11, 2021;
- 5 online presentations of CEU programs were organized for more than 30 students who are interested in continuing their studies at this university
- More than 25 individual online consultations with students interested in studying at CEU and available scholarships were held in the period from January to December 2021.

Results:

The realization of the mentioned activities within the cooperation with CEU raised the level of students' awareness of the possibilities of studying abroad, which contributed to the students' interest in raising their own capacities through further academic training.

The Dialogue Challenge: Voicing OSF Alumni Perspective in the Western Balkans

In 2021, the Belgrade Open School team continued to strengthen and promote the Open Society Foundation (OSF) alumni and their network in Serbia and the Western Balkans. Within the project, the panel *Theory to Practice: For whom we create a better society* was held at the seventh conference Move.Link.Engage conference. Alumni of the Open Society Foundation presented their experience in the field of migration and depopulation and spoke about the role of the academic community in creating a better society. In addition, the podcast [Stories form the other side](#) was published with four episodes. In the podcast, OSF alumni shared their observations and experiences in four different areas. The episodes address issues of gender equality, European integration, education and functional literacy, as well as social activism and democracy.

Activities:

- MLE Panel *Theory to Practice: For whom we create a better society*, September 22, in which three OSF alumni took a part as speakers, who are also representatives of the academic community, Belgrade;
- Podcast *Stories form the other side*, in which four OSF alumni shared their experience in different fields.

Results:

The realization of the mentioned activities within the project improved the promotion of the work of alumni, which contributed to the expansion of the space for cooperation and networking of alumni in the Western Balkans region, as well as to the improvement of social, political and educational dialogue.



Move.Link.Engage: OSF panel

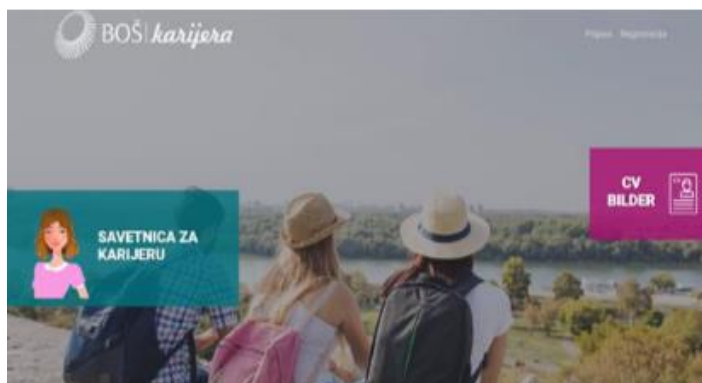
Contribution to the development of human resources:

Through the implementation of the above-mentioned activities in the field of academic counselling, BOS contributes to improving the capacity of interested students and young professionals to develop knowledge and skills through academic training at prestigious universities abroad. In addition, BOS actively monitors the development of higher education policies in Serbia, as well as at the European level, striving to encourage the exchange of educational resources and youth mobility. BOS also recognizes social capital collected in an alumni network made up of students and graduates from Serbia who have studied abroad.

CAREER COUNSELING

Career counseling aims to empower individuals to make quality career decisions. Online career counseling at BOS Career is a service for all visitors of the portal who have insecurities or questions regarding the further development of their career.

During 2021, the team that went through the career information and online career counseling trainings answered the questions within the career counseling at BOS Careers through:



- A total of 180 individual counseling sessions;
- A total of 724,385 visits and 215,958 users in 2021 on the BOŠ Career portal;
- While the total number of registered members by 2021 is more than 52 thousand young people.

Through online career counseling and informing individuals through the BOŠ Career portal, 180 individual career online counseling was realized, ie 180 emails were sent containing information and counseling in response to questions and dilemmas of users. Also, 215,958 site visitors received information related to education (higher education institutions in Serbia, including private and public colleges and universities), occupations (required formal education, job description, and average salaries for a particular occupation), CV writing and career management.

Contribution to the development of human resources:

Through the implementation of career counseling services, BOS contributes to raising the capacity of young and adult individuals to improve their career management skills. In addition, BOS actively supports both career practitioners and anyone interested in the field of career counseling by providing adequate resources and mentoring support.

STUDY VISITS:

Due to the pandemic, BOS postponed the organization of study visits until further notice. BOŠ project teams have adapted project activities to the new situation and, in accordance with the recommended measures, moved events and networking to the online sphere in order to preserve health and safety of all employees and potential participants.



ENERGY, CLIMATE AND ENVIRONMENT

Belgrade Open School contributes to the responsible environmental policy based on civic participation in the decision-making process and the partnership between civil society and public institutions. Our aims include a preserved environment and improved public health and quality of life, which we strive to achieve through successful implementation of the EU acquis and standards in the field of environment protection, improvement and preservation, low-carbon economy and the integration of environmental policy into other sectoral policies. In the field of environmental protection and preservation, BOS actively advocates and supports:

- Access to information and full participation of citizens in the decision-making processes;
- Compliance with the Aarhus Convention and the adopted horizontal EU legislation in the field of environment;
- Involvement of the public in the early stages of the decision-making process – the stages of defining the problem and selecting the most favorable options;
- Local communities capable of meeting the challenges of climate change and protecting the environment and natural resources;
- Decarbonization of the energy sector - energy production with low greenhouse gas emissions;
- Affordable energy for the energy sector, businesses, and citizens;
- Creating local development policies in line with the specific needs of local communities, with full participation of citizens;
- Initiation of a comprehensive social dialogue on the 2030 Agenda and the goals of sustainable development in the field of environmental protection.

Achievements in the program area Energy, Climate and Environment for 2021 relate to:

- Realization of 4 workshops for 114 participants, design and implementation of 4 trainings for more than 170 participants;
- Organization of 7 public events for more than 230 participants, and realization of 4 webinars for more than 360 participants;
- Organization of 2 conferences and 4 round tables in the presence of more than 140 people;
- Participation in various media formats – team members participated in 12 TV shows, radio shows and 3 podcasts;
- Creation and dissemination of 3 editions of the EKŽurnal and 3 editions of the newsletter platform *Sustainable development for all*;
- Publishing 5 publications;
- Participation in 26 public events and 13 international conferences;
- Participation in the decision-making of public policies and policy instruments in the field of environment, energy and climate change (writing comments to the planning documents, participation in public hearings, working groups, consultative meetings with the authorities, etc.).

During 2021, the activities of BOS within the Energy, Climate and Environment program area were implemented through 10 projects. The events organized by BOS within the program area Energy, Climate and Environment in 2021 were attended by over 800 representatives from the public sector, civil society, businesses, international partners, the media, academics and individuals;

As a member of Coalition 27, BOS participated in the preparation of the eighth annual Chapter 27 Shadow Report, which covers the area of environmental protection and climate change. The report, entitled Chapter 27 in Serbia: Progress under lockdown, was published in October 2021. BOŠ has contributed to the development of four chapters within this report - Horizontal Legislation, Climate Change, Air Quality and Nature Protection.

During 2021, the team members within the Energy, Climate and Environment program area took part in the following processes of public hearings by submitting comments and/or participating in public presentations on:

- Draft Spatial Plan of the Republic of Serbia from 2021 to 2035;
- Draft Law on Environmental Impact Assessment;
- Draft Law on Strategic Impact Assessment;
- Draft Law on the Use of Renewable Energy Sources;
- Draft Air Quality Plan for the City of Belgrade;
- Draft Spatial Plan of the Special Purpose Area for the Belgrade-Zrenjanin-Novı Sad Highway;
- Draft Air Protection Program in the Republic of Serbia;
- Draft Law on Amendments to the Law on Nature Protection.



Dialogue on the Nature Protection Act

Belgrade Open School is included in two working groups of the Ministry of Mining and Energy: Working group for monitoring the implementation and management of the process of drafting and adopting the new Energy Development Strategy of the Republic of Serbia until 2040 with projections until 2050 and the Program for implementing the Strategy and drafting a report on strategic impact assessment of the Energy Development Strategy and drafting a strategic assessment report on the impact of the Program for the Implementation of the Energy Development Strategy on the environment, as well as the Working Group 2 within the IPA 2017 project "Further development of energy planning capacity", under which the Integrated National Energy and Climate Plan of the Republic of Serbia for the period 2021 to 2030, with projections until 2050 (INECP), will be developed.

Research activities on the following topics were conducted:

- On the availability of data for indicators of sustainable development in the field of environmental protection in the Republic of Serbia;
- On Serbia's readiness to implement the 2030 Agenda of the United Nations. The progress in the period from September 2020 to September 2021 with the existing strategic, normative and institutional framework for the implementation of the 2030 Agenda, as well as the mechanisms for monitoring the implementation of the Agenda in Serbia, was analyzed. In addition, an analysis of the fulfillment of the priority sub-goals of sustainable development in the mentioned period was performed.
- On the views of experts on the topic of just energy transition.
- Visualization of data obtained from the citizen air quality monitoring network was carried out.

Within the program area Energy, Climate and Environment, nine projects were implemented, as follows:

- Institutional support of the Rockefeller Brothers Fund for the Energy, Climate and Environment program area;
- Green Incubator: Development of Competent Civil Society to Support the Implementation of the EU Acquis;
- Sustainable Development Goals at the local level in Serbia
- Public Finance Reform – Agenda 2030: Platform for Society Wide Dialogue Sustainable Development Goals for All;
- Strengthening the framework for monitoring and reporting on implementation Agenda 2030 in the Republic of Serbia - Environmental Dimension;
- Local Actors For Clean Energy and Air;
- United Balkans for clean air;
- Energy cooperatives;
- Local actors for clean energy and Air.

Institutional support of the Rockefeller Brothers Fund for the Energy, Climate and Environment program area

Institutional support of the Rockefeller Brothers Fund included a wide range of activities in the Energy, Climate and Environment programme area, aimed at achieving the following goals: decarbonisation and decentralization of the energy sector, building local communities resilient to climate change, reliable and quality energy supply that does not threaten people and the environment. EU standards at national and local level in the fields of energy, environmental protection and climate change, data availability and public participation in decision-making processes. To achieve these goals, the Belgrade Open School team conducts its work through the following activities: public policy research, monitoring and reporting on Serbia's progress in the European integration process in Chapter 27, advocacy, education and capacity building of various stakeholders, improving cooperation of various stakeholders.

The project was implemented in the period from March 28th, 2019 to March 28th, 2021 and was supported by the Rockefeller Brothers Fund.

In 2021, the BOŠ team participated in the processes of public debates on important planning and legal acts (public consultations on the draft [Air Quality Plan for Belgrade](#), public consultations on the draft [Law on the Use of Renewable Energy Sources, the draft Law on Energy Efficiency and Rational Use of Energy and amendments to the Law on Energy](#)), informed the public about the latest developments in the fields of energy policy, environmental policy and climate change, through news, author articles, analysis, guest appearances in the media, as well as support to the [Coalition 27](#) in monitoring Serbia's progress in the adoption and implementation of the acquis communautaire related to Chapter 27 (Environment and Climate Change).

Contribution to the improvement of public policies

Implementation of this project has contributed to the improvement of public policies in the field of Energy, Climate and Environment, primarily through participation in the decision making processes and informing and involving the public in these processes.

Green Incubator: Development of Competent Civil Society to Support the Implementation of the EU Acquis

The *Green Incubator* project is implemented in partnership with the Young Researchers of Serbia and the Environmental Engineering Group. The project aims to strengthen the capacity of civil society organizations dealing with environmental issues, in particular to monitor the European integration process of the Republic of Serbia, to foster initiatives of local informal groups, as well as to explore the potential and make recommendations for socio-economic development of local communities based on principles of green (circular) economy. The overall objective of the project is to develop a competent civil society that contributes to the reform processes and Serbia's EU integration. The specific objective is to strengthen the capacities and increase the efficiency of civil society in Serbia in addressing environmental and socio-economic challenges.

The project is being implemented from January 1st, 2020 to December 31st, 2022 and is supported by the European Union, the Friedrich Ebert Foundation and the Ministry of Human and Minority Rights and Social Dialogue.

Activities during the second year of the project:

- Improving and presenting the methodology for monitoring the process of implementing environmental policies at the local level;
- Publishing the Coalition 27 [Shadow Report](#) and local civil society organizations' reports';
- Organizing Green Talks as thematic discussions with the participation of various stakeholders;
- Conducting research on potentials for socio-economic development of local communities.



The first training within the program of support to CSOs for environmental protection and sustainable development of communities Green PowerUp Vrnjačka Banja, June 28 - July 1, 2021

Results after the second year of the project:

- Improved and presented Methodology for monitoring public policies in the field of environmental protection at the local level;
- Coalition Resource Center 27 developed and presented, a system of professional assistance and mentoring by Coalition members to selected organizations and informal groups in the field of environmental protection;
- Two Green Talks held;
- 29 studies on potentials for socio-economic development of local communities were published and 9 presentations of study results were held. Also, research continued on research on the potential for socio-economic development of local communities.



The first training within the program of support to CSOs for environmental protection and sustainable development of communities Green PowerUp Vrnjačka Banja, June 28 - July 1, 2021

Contribution to the improvement of public policies

The implementation of this project has contributed to the improvement of public policies in the field of Energy, Climate and Environment by involving the public in monitoring the implementation of the *acquis communautaire* in the field of environmental protection and climate change and by increasing transparency and availability of information on the state of the environment.

Sustainable Development Goals at the local level in Serbia

This project aimed to support the implementation and monitoring of the United Nations Sustainable Development Goals (UN Agenda 2030) in Serbia, by developing a methodology for monitoring implementation of the Sustainable Development Goals 6, 7, 11, 12, 13 and 15 at the local level in Serbia. Through this project, the Belgrade Open School has produced a tool that will be helpful, for local governments primarily, as well as for civil society organizations, citizens and other stakeholders, to monitor progress in implementation of the 2030 Agenda at municipal level, taking into account their obligations and particularities. In addition, the developed methodology can be an auxiliary tool for local self-governments in drafting local development plans, which is their obligation deriving from the Law on Planning System.

The project was implemented in the period from July 1st, 2019 to February 28th, 2021 and was supported by the German Organization for International Cooperation.

Activities:

- Defining a broader list of indicators and indicator “passports” for monitoring implementation of the Sustainable Development Goals 6, 7, 11, 12, 13 and 15;
- Testing the applicability and finalization of indicator “passports” in local self-governments in consultation with local government representatives;
- Training for representatives of local self-governments with the aim to improve knowledge about the 2030 Agenda and train representatives of local self-governments in Serbia to apply certain, relevant to them, goals of the 2030 Agenda in drafting local development plans.

Results:

- The list of indicators was defined, their applicability was tested in 4 local self-governments, after which the final list of indicators and indicator “passports” was summarized;
- Training was conducted for 72 representatives of 43 local self-governments in the Republic of Serbia on the implementation of the selected goals of the 2030 Agenda in the formulation of Local Development Plans.

Contribution to the improvement of public policies

The realization of this project contributed to the improvement of public policies in the field of Energy, Climate and Environment through the development of tools for monitoring implementation, as well as the development of public policies in the field of sustainable development, and the third strategic goal of BOS through capacity building.

Public Finance Reform – Agenda 2030: Platform for Society Wide Dialogue Sustainable Development Goals for All

The project Public Finance Reform – Agenda 2030: is implemented with the aim of establishing dialogue between numerous members of society, representatives of various social groups, both from the non-governmental sector and decision-makers, on the implementation of the Agenda 2030 through the [Platform Sustainable Development for All](#). This Platform seeks to recognize the development priorities of society in relation to the goals of sustainable development, map the shortcomings in Serbia's readiness to implement the Agenda and actively advocate for better implementation of the Agenda in the coming period. The project is being implemented in the period from March 15th, 2020 to July 31st, 2022, with the support of the Governments of Switzerland and Germany and the German Organization for International Cooperation (GIZ) is the implementing partner.

The platform is divided into three dimensions dealing with economic, social and environmental issues. The project partners are Belgrade Open School, Belgrade Fund for Political Excellence,

Center for Higher Economic Studies, Ana and Vlade Divac Foundation, Center for Democracy Foundation and Timok Youth Center and Smart Collective, while the implementing partner is the German Organization for International Cooperation (GIZ).

Activities:

- Research on Serbia's readiness to implement the 2030 Agenda in Serbia;
- Establishment of a public dialogue on current processes related to the public participation processes in the field of environmental protection;
- Implementation of the Agenda 2030 E-learning program;
- Strengthening the capacity of civil society organizations at the local level to participate in the process of drafting and monitoring the implementation of local development plans in the field of environmental protection;
- Contribution to the development of local development plans in the field of environmental protection;
- Informing the public at the national and local level about the 2030 Agenda and the goals of sustainable development in the field of environmental protection.



Regional conference in Zajecar and Bor districts

Results:

- [4 webinars](#) on sustainable development goals 7, 12 and 15 were held, with 362 participants;
- Publication [A couple words on Sustainable Development](#) has been published, which deals with 6 goals of sustainable development in the field of environmental protection;
- 9 consultative meetings were held with civil society organizations on current processes related to the process of public participation in the field of environmental protection, with the participation of a total of 103 representatives;
- Organized [2 public events](#) within the public dialogue on current processes related to the process of public participation in the field of environmental protection, with the presence of approximately 160 participants;

- [Contribution to the Development Plan of the Municipality of Sremski Karlovci](#) in the field of environmental protection sent and Contribution prepared for the City of Bor;
- Recorded, published and promoted [2 reports in Sremski Karlovci](#) on local development priorities and challenges in the field of environmental protection;
- A [workshop](#) was held in Bor for 14 representatives from 8 civil society organizations on the planning system at the local level, the process of drafting local development plans and the inclusion of the 2030 Agenda in the formulation of these plans;
- [2 round tables](#) were held in Bor, 1 in Sremski Karlovci and 1 in Priboj in cooperation with local partners, on defining local development priorities, with the participation of approximately 87 representatives of various stakeholders at the local level;
- [A regional conference](#) was held in Zajecar and Bor districts on regional challenges and development priorities related to all 3 dimensions of the 2030 Agenda, with the presence of 60 participants;
- 60 meetings were held with partner organizations.

Contribution to the improvement of public policies

The implementation of this project contributed to the realization of the second strategic goal of BOS - improvement of public policies, through mapping the shortcomings for the implementation of the 2030 Agenda, defining priorities and making recommendations for improving this process, intended for decision makers. In addition, the implementation of this project contributes to the achievement of the third strategic goal, raising the capacity of local organizations and other target groups to monitor the compliance of public policy systems at the local level with the 2030 Agenda.

Strengthening the framework for monitoring and reporting on implementation

Agenda 2030 in the Republic of Serbia - Environmental Dimension

The project *Strengthening the Framework for Monitoring and Reporting on the Implementation of the 2030 Agenda in the Republic of Serbia - Environmental Dimension* was implemented with the aim of supporting the Statistical Office to improve the framework for collecting data on indicators of sustainable development goals related to the environment and measuring progress, as well as reporting on the implementation of the 2030 Agenda and the sustainable development goals in the field of environmental protection. The project was implemented in the period from May 12th to November 30th, 2021 and was supported by the United Nations Environment Program (UNEP). The first group of activities included conducting research on the availability of data for sustainable development indicators in the field of environmental protection, while the initial phase of the research included analyzing the availability of data for 93 indicators in the field of environmental protection. The result is the determination of indicators in the field of environmental protection for which the data is available in the UN database, but not in the database of the Republic Bureau of Statistics. In the second phase of the research, national institutions were identified, which are potential producers of data for these indicators.

The second group of activities included the organization of workshops and a technical meeting with representatives of national and international institutions in order to improve the capacity for monitoring and reporting on the implementation of the 2030 Agenda in Serbia. The third group of activities was related to the preparation of contributions for the Report on Progress in Achieving the Sustainable Development Goals for 2021 of the Republic Statistical Office.

Activities:

- Conducting research on the availability of data for sustainable development indicators in the field of environmental protection;
- Organizing workshops for representatives of national institutions on the transfer of international experience in monitoring sustainable development indicators in the field of environmental protection;
- Organizing a technical meeting with representatives of national institutions - potential producers of data for indicators of sustainable development in the field of environmental protection;
- Preparation of contributions for the Report on Progress in Achieving Sustainable Development Goals for 2021 of the Republic Bureau of Statistics.

Results:

- An analysis of the availability of data for 93 indicators of sustainable development in the field of environmental protection was conducted, of which 27 were determined to exist in the UN database, and do not exist in the SBS database;
- A survey conducted of certain indicators, which identified 11 institutions that are potential producers of data for these indicators;
- Organized 2 workshops for representatives of national institutions on the transfer of international experience in monitoring indicators of sustainable development in the field of environmental protection, which was attended by approximately 60 participants;
- Organized technical meeting with representatives of national institutions - potential providers of data for sustainable development indicators in the field of environmental protection, with the participation of 40 representatives of institutions and experts;
- Contributions prepared for the introductory part on project results, as well as contributions for the Sustainable Development Goal 14, to be included in the Report on progress in meeting the Sustainable Development Goals for 2021 of the Republic Bureau of Statistics.

Contribution to the improvement of public policies

The project *Strengthening the Framework for Monitoring and Reporting on the Implementation of the 2030 Agenda in the Republic of Serbia - Environmental Dimension in 2021* contributed to achieving the second strategic goal of the Belgrade Open School, improving public policies, by identifying shortcomings in monitoring and reporting on the implementation of the 2030 Agenda in Serbia, which contributes to the improvement of fact-based public policies in the field of environmental protection. In addition, the project contributed to the achievement of the third strategic goal, through capacity building for monitoring and reporting on the 2030 Agenda by representatives of national institutions.

Local Actors For Clean Energy and Air

The *Local Actors for Clean Energy and Air* project is a continuation of several previous projects, with a long-term focus on developing public policies that enable a just transition to clean energy. The central part of the project was monitoring and involving in decision-making processes important for Serbia's energy transition, research activities focused on various aspects of energy transition, gathering stakeholders and supporting dialogue on just energy transition. A special line of activities within the project was to further expand and maintain the citizen network for air quality monitoring and raising awareness on air pollution as an introductory part of the talks on just energy transition.

The project is being implemented in the period from November 1st, 2021 to October 31st, 2022 and is supported by the European Climate Foundation. In 2021, project activities were implemented in Belgrade and over 35 local communities in Serbia.

Activities:

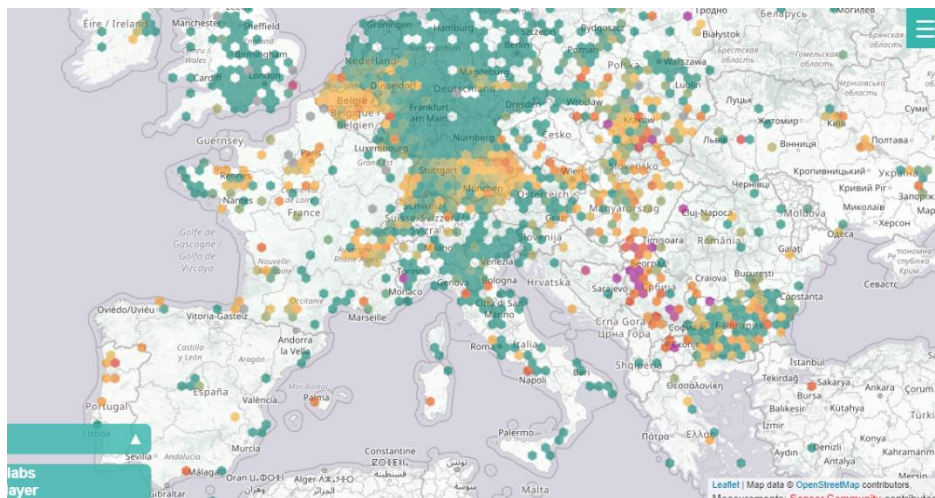
- Expansion of the network for citizen air quality monitoring in Serbia;
- [Organization of public consultations on the Draft Air Quality Plan for the City of Belgrade;](#)
- [Initiation of a petition for reallocation of funds within the Budget of the Republic of Serbia;](#)
- [Conducting analysis of data obtained from the citizen air quality monitoring network;](#)
- Participation in the work of two Working Groups initiated by the Ministry of Mining and Energy;
- Organization of a meeting with a representative of the Municipality of Lazarevac and discussions with local activists on the topic of just energy transition and potentials for sustainable development of the coal-dependent region in Lazarevac;
- Participation in an online study visit to Germany;
- [Organization of public consultations on the development of the Integrated National Energy and Climate Plan \(INEKP\);](#)
- Establishing cooperation with trade unions, with the aim of working together on the topic of just energy transition in regions that rely on coal exploitation;
- [Conducting an analysis of the Annual Report on the State of Air Quality in the Republic of Serbia for 2020.](#)



Consultations on the Integrated National Energy and Climate Plan

Results:

- Citizen air quality monitoring network expanded to more than 35 local communities, of which 15 new communities are included in 2021;
- Public dialogue on the Draft Air Quality Plan for Belgrade launched, 3 rounds of public consultations held;
- [Public dialogue on new energy-related laws launched;](#)
- Submitted comments to the Draft Law on Renewable Energy Sources;
- [More than 60,000 signatures were collected through a petition for the reallocation of funds within the Budget of the Republic of Serbia towards projects for improving energy efficiency;](#)
- Analysis of data obtained from the citizen air quality monitoring network;
- [A panel discussion was held at which the data obtained from the citizen air quality monitoring network were presented;](#)
- [Analysis of the Annual Report on the State of Air Quality in the Republic of Serbia for 2020 carried out, in cooperation with partners;](#)
- Organized meeting with representatives of local authorities in the municipality of Lazarevac, on the topic of the possibility of carrying out just energy transition in the territory of this municipality;
- A round table was held with interested citizens of the municipality of Lazarevac, on the topic of the possibility of carrying out just energy transition in the territory of this municipality;
- Approved project proposal for participation in study visit and knowledge exchange, submitted in cooperation with the Trade Union Confederation "Independence", within the platform Coal regions in transition, launched by the European Commission;
- A public dialogue was launched on the drafting of the Integrated National Energy and Climate Plan (INEKP), which was attended by representatives of the Ministry of Mining and Energy;
- Comments on the Air Protection Program in Serbia drafted and submitted.



Air quality map

Contribution to the improvement of public policies

The *Local Actors for Clean Energy and Air* project contributes to the improvement of public policies in the field of Energy, Climate and Environment, by raising awareness of air pollution in many local communities in Serbia, involving the public and initiating dialogue on planning documents in the field of air protection, analysis and participation in processes of drafting new documents concerning air quality and a just energy transition, as well as the initiation of a dialogue on legislative and strategic documents in the field of energy transition.

United Balkans for clean air

The United Balkans for Clean Air project was launched by the European Fund for the Balkans. Through this campaign, the Belgrade Open School is conducting coordinated activities together with other partners from the Western Balkans, including the Right to the City, the Regulatory Institute for Renewable Energy and the Environment (Serbia); Environmental and Territorial Management Institute (Albania); Ecoforum from Zenica and the Center for Ecology and Energy (Bosnia and Herzegovina); Sbuker (Kosovo); Air Care (Northern Macedonia) and OZONE (Montenegro). The goal of the *United Balkans Clean Air Campaign* is to inform the citizens of the Western Balkans about the causes and consequences of air pollution, as well as possible solutions to improve air quality. As part of the campaign, 6 analyses of various aspects of air quality and the impact on human health were written, and after the campaign, the project continued in 2022.

The project was implemented in the period from January 21st to April 1st, 2021, and then the project activities will be implemented from November 15th, 2021 to May 1st, 2022, with the support from the European Fund for the Balkans.

Activities:

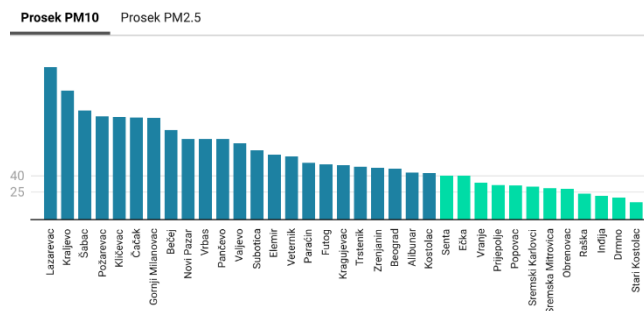
- Development and updating of the analysis on the topic of *air quality monitoring and informing citizens about air pollution*;
- Promotion of materials created during the campaign on social networks.
- Drafting a text on the Green Agenda for the Western Balkans, which emphasizes the importance of implementing this document for the region, with an emphasis on the citizens' point of view, as well as drafting a script for video material that will be used in the campaign within this project.

Results:

- [An analysis was made on the topic of monitoring and informing citizens about air pollution](#);
- More than 30,000 people reached as part of a campaign shared via social media.

U 23 od 35 gradova u kojima su postavljeni senzori zabeležena su prekoračenja PM10 i PM2.5 za vreme merenja

Prosečne vrednosti za PM10 čestice i PM2.5 čestice izračunate na osnovu senzora postavljenih od strane građana



Napomena: Vremenski periodi prikupljanja podataka se razlikuju i u pojedinim slučajevima su kratki. Podaci se mogu koristiti samo kao ilustrativni.

Granična godišnja prosečna vrednost za za PM10 je 40 µg/m³, a za PM2.5 iznosi 25 µg/m³.

Source: Podaci prikupljeni građanskim merenjem kvaliteta vazduha · Created with Datawrapper

Contribution to the improvement of public policies

The United Balkans Clean Air Project contributes to the second strategic goal of the Belgrade Open School, improving public policies, by raising awareness of air pollution, conducting analysis on air quality monitoring and informing citizens about this problem, as well as sharing information on problems related to the problem. air quality through various communication channels.

Energy cooperatives

Through cooperation with the first energy cooperatives established in Serbia, [Elektropionir](#) and [Sunčani krovovi](#), the Belgrade Open School has launched a project aimed at supporting energy cooperatives in the process of building a solar power plant. Through this project, members of energy cooperatives will analyze recently adopted documents experts in order to raise their capacities in the field of planning and establishing cooperative solar power plants and involving citizens in the work of these power plants, as well as to communicate all the results of their work within the project to the interested public. These activities will be implemented through finding an adequate location for the installation of a solar power plant, seeking sources of funding for the construction of the planned power plant and creating a business plan.

The duration of the project is from November 1, 2021 to October 31, 2022 and is supported by the European Climate Foundation.

Activities implemented during 2021:

- Drafted content of the guide for citizens interested in founding their own energy cooperative or joining an existing one;
- Three case studies have been defined to be analyzed through the project.

Contribution to the improvement of public policies

The project contributes to the realization of the second strategic through the analysis of recently adopted laws in the field of renewable energy sources, presentation of public conclusions and creating suggestions for their improvement, as well as the third strategic goal through capacity building of energy cooperatives.

Local actors for clean energy and air

Local actors for clean energy and air is a project that the Belgrade Open School has been implementing with the support of the European Climate Foundation since 2018. Thus, this project is a continuation of previous projects, with a long-term focus on the development of public policies that enable a fair transition to clean energy. Two groups of activities are being implemented within this project. The first refers to air quality, first of all further expansion of the citizen air quality monitoring network, and then further monitoring of the adoption of relevant air quality policy documents. The second line of activities refers to the just energy transition, within this line of activities we continue to monitor and engage in decision-making processes relevant to Serbia's energy transition, research activities focused on various aspects of energy transition, stakeholder gathering and support for dialogue on just energy transition.

The duration of the project is from December 1st, 2021 to November 30th, 2022 and is supported by the European Climate Foundation.

In 2021, the following **activities** were implemented on this project:

- Expansion of the citizen air quality monitoring network in Serbia;
- Development of sensors for measuring industrial pollution.

Contribution to the improvement of public policies

The Local Actors for Clean Energy and Air project contributes to achieving the second strategic goal of the Belgrade Open School, improving public policies, by raising awareness of air pollution in many local communities in Serbia, and supporting public dialogue on just energy transition. In addition, the project contributes to the realization of the third strategic goal of the Belgrade Open School, capacity building, through strengthening the capacity of representatives of civil society organizations and activists to monitor and involve in decision-making processes in the field of air quality and just energy transition.

IMPROVEMENT OF EMPLOYABILITY

The mission of Belgrade Open School in the program area of Improvement of Employability is to support individuals in their development of creative answers to the challenges of finding, getting, and keeping a job and advancing in both their professional and personal lives. In the era of a dynamic global labor market, common economic and social crisis, we believe that it is important to affect the development of career management skills, lifelong learning, and as smooth a transition as possible from education onto the labor market (or vice versa when the career development demands it). Starting from 2003, Belgrade Open School has been encouraging the individual's continuous development, lifelong learning, and overall economic development of our society by contributing to the establishment of the career guidance and counseling system and by strengthening the connection between education and the labor market.

BOS goals in this program area are:

- Further development and quality improvement of the career guidance and counseling system;
- Building the capacities of all participants in the career guidance and counseling process;
- Conceptualization, creation, and promotion of innovative career development models;
- Supporting education reforms which will enable acquiring competencies that are following the needs of the labor market;
- Promotion of the concept of quality traineeships;
- More effective employment and economic growth.

During 2021, BOS implemented four projects within the program area of Improvement of Employability , within the following **achievements** were realized:

- With the partner support of the Coca Cola Youth Support Program, the Seventh Fair of school teams for career guidance and counseling (CGC) was held, attended by over 130 people;
- A total of 410 students are directly involved in CGC activities;
- Consultative support was provided to 15 high schools in the field of CGC;
- The BOS team participated in the working group for the adoption of the Draft Law on Internships;
- The BOS team has prepared three expert analyzes in which attention is paid to some aspects of importance for quality regulation of internships;
- The BOS team organized the International Day of Interns with the launch of the Internships website and informed the interested public about the process of passing the Law on Internships through an online campaign;
- In 2021, a training program for professionals in the field of career guidance and counseling and human resource development has been prepared, which will be implemented in the coming period within the CONNECT project.

Consultants for COVID-19 Rapid-Response Advisory Services under Solidarity Package 2

Belgrade Open School within the programme area for Improvement of Employability, with the support of the European Bank for Reconstruction and Development continued its work on improving the legal framework for implementing Internships as a mechanism for improving youth employment. During the duration of the project, BOS conducted advocacy activities to establish a clear and functional legal framework for organizing Internships. The BOS team participated in the working group for the enactment of the Law on

Internship and presented proposals for the best drafting of the Draft Law. In addition, BOS contributed to editing the public policy document, Ex-ante Analysis on Establishing a Legal Framework for Internships and with its comments, BOS contributed to the improvement of the Draft Law on Internship. The BOS team has produced three expert analyses that focus on some aspects of importance for quality internships. International Interns Day was also marked by the launch of the radneprakse.bos.rs website and through an online campaign informed the interested public about the process of enacting the law on internship. This website contains all relevant information, research, analysis and documents relevant to quality editing of the field of work practices.



During the duration of the project, the BOS team provided expert and logistical support to the Ministry of Labour, Employment, Veterans and Social Affairs in conducting a public discussion regarding the Draft Law on Internship. Public hearings were held during December 2021. in Novi Sad, Nis and Belgrade, and the public discussion held in Belgrade was live streamed through the Internships website. Additional consultation meetings were conducted with representatives



of trade unions, employers and youth, where the Draft Law was presented and comments and objections to the Draft itself were collected. During the duration of the public discussion, the BOS team sent comments to the Draft Law on Internship, some of which were adopted at a working group meeting. The project is supported by the European Bank for Reconstruction and Development and will be implemented from October 2021 to October 2022. Until February 2022.

Activities:

- Editing *Ex-ante* Analysis on Establishing a Legal Framework for Internships;
- Participation in the working group for legal regulation of Internships;
- Expert analyses in the field of quality Internships;
- Organization and moderation of public debates on the adoption of the Law on Internships;
- Implementation of additional consultation meetings with representatives of trade unions, employers and youth;
- Conducting an online campaign on the process of drafting the Law on Internship;
- Marking International Interns Day, with promotional campaign and an invitation to participate in the consultation process.

Results:

- Four-month online campaign on establishing quality legal framework for Internships implemented;
- Support provided in the regulation of the public policy document *Ex-ante* Analysis on the Establishment of a Legal Framework for Internships;
- Three expert analyses have been developed on aspects of quality Internships;
- Three public events were conducted within the public discussion of the Draft Law on Internship in Novi Sad, Nis and Belgrade, which gathered over 50 participants;
- Three consultative meetings conducted with representatives of trade unions, employers and young people;
- Online campaign marked the International Interns Day;
- Established website radneprakse.bos.rs which is the focal point for all important questions about work practices.
- The realization of the project contributed to the achieving of the second strategic goal of BOS through the improvement of public policies in the area of regulating the legal framework for quality internships. Improving the legal framework for working practices aims to encourage better quality acquisition of skills and knowledge while performing work practices

CONNECT! – Connecting career counselling and human resource development in enterprises for higher education and training in practice

Belgrade Open School in partnership with the University of Applied Labor Studies from Germany (Hochschule der Bundesagentur für Arbeit) (Germany), University in Padova (Italy), Danube University Krems (Austria), Saxion University of Applied Sciences (Netherlands), ISION PSYCHOMETRICA (Greece) and Kaunas University of Technology (Lithuania) is implementing a project “CONNECT! - Connecting Career Counselling and Human Resource Development in Enterprises for Higher Education and Training in Practice”. Activities on the project are being implemented in the period from September 1st, 2019, until August 31st, 2022 - a project supported through the Erasmus+ program.

The project connects the knowledge gained through research in the field of career guidance and counseling and human resource development. Based on the findings of research from previous years, in 2021, a curriculum and materials were created for students for the course within higher education Career guidance and development of employees. The BOS team has contributed to the development of part of the curriculum and materials related to changes in the world of work and their implications for career guidance and counseling. Course reviews were conducted by experts in five countries, and the necessary changes were made based on their comments. The course will be applied in practice and based on that, recommendations will be prepared for the implementation of higher education courses by partner organizations and their networks. Also, initial activities have been carried out to improve [the web portal](#), which will publish useful resources for career practitioners.



The transnational partner meeting in Athens, november 2021.

Activities:

- Development of part of the curriculum and materials for students on changes in the world of work for a course within higher education Career guidance and development of employees;
- Development of training programs for professionals in the field of career guidance and counseling and human resource development.

Results:

- Created curriculum and course materials within higher education Career guidance and development of employees;
- Created a training program for professionals in the field of career guidance and counseling and human resource development.

Contribution to the improvement of public policies

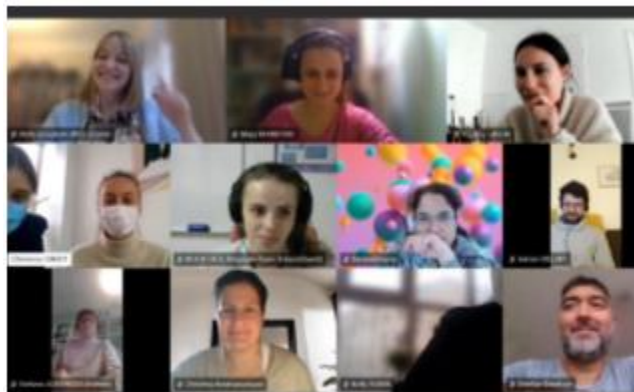
The realization of this project in 2021 contributed to the realization of the second strategic goal of BOS - improvement of public policies related to career guidance and counseling, by providing resources to support the development of competencies of career practitioners, which is one of the goals of public policy in this area.

E4NEET - Reinforcement of support structures for NEETs in the entrepreneurial field

In order to contribute to a supportive environment for young people at risk of social exclusion, the Belgrade Open School, as a partner organization, has launched the E4NEETs project - Reinforcement of support structures for NEETs in the entrepreneurial field. The E4NEET project deals with the creation of tools to support young people who are categorized as NEET (not in employment, education or training) through entrepreneurship. Entrepreneurship, and especially social entrepreneurship, can be an important lever for these young people insofar as it can enable them to empower themselves through: acquiring key skills for the labor market, community involvement by creating solutions that meet the challenges of local communities from which they encourage through the development of projects that will enable them to become self-employed and contribute to themselves and the community.

As a contribution to the development of the support system for NEET youth, the project will develop: a framework of support programs for staff working with youth in the NEET situation; training manual - tools and techniques of training on social entrepreneurship for staff working with young people in NEET situation; as well as recommendations for social policy makers for the integration of young people in the NEET situation.

The project is coordinated by the SOS Pulse group (France), and in addition to the Belgrade Open School, the project partners are the Agency for Sustainable Mediterranean Cities and Territories (AVITEM), Mission locale Marseille (France), Chamber of commerce of Terrassa (Spain) and the National Youth Council (Northern Macedonia)



Partner meeting

Activities:

- Participation in an online initial partner meeting;
- Participation in the consultative process for drafting the framework of the support program for staff working with young people in the NEET situation;
- Providing expert support for creating tools for mapping service providers in the field of entrepreneurship.

Results:

- Successfully created action plan for project implementation;
- Training on project management and implementation was held;
- A draft tools was created for the development of a support program framework for staff working with young people in the NEET situation
- Developed a tool for mapping service providers in the field of entrepreneurship.

Contribution to the improvement of public policies

The project contributes to the development of the first strategic goal of BOS through the development of human resources and improving the competencies of professionals, youth workers, social workers and other professionals engaged in working with young people at risk and in the NEET situation.

EUROPEAN INTEGRATION

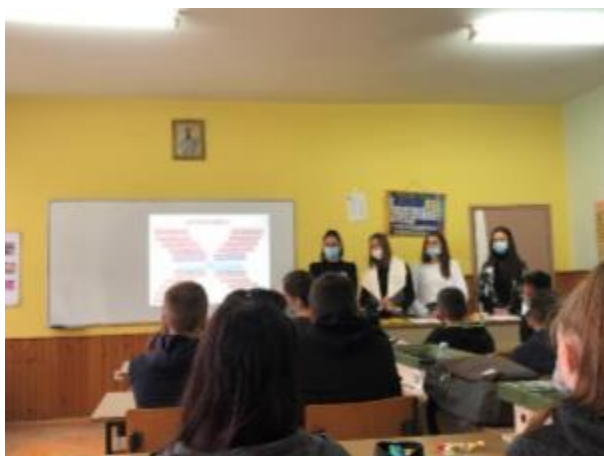
The Belgrade Open School monitors and improves public policies in the process of Serbia's accession to the European Union through strengthening dialogue, building partnerships and educating bearers of social change in order to adopt European standards and values. BOS encourages a well-argued and open dialogue on European integration, striving to inform and educate citizens about their rights and obligations and to ensure a satisfactory level of public participation in the creation and implementation of public policies. Also, BOS contributes to the involvement of local communities in Serbia's accession to the EU and advocates a transparent and accountable attitude of public authorities in this regard. During 2021, the second year of the project *Protect Privacy - Resist the Pressure* Funded under the European Instrument for Democracy and Human Rights (EIDHR) was implemented. In addition, BOS informs the public about the process of European integration through the portals *Negotiations* and *Transformer*:

Within the mentioned activities, the following **achievements** were realized:

- Improved knowledge of 120 students from 13 schools in 11 cities on digital privacy and personal data protection;
- Improved peer education skills of 55 students from Velika Plana and Sečanj;
- Published *Guide on Digital Youth Safety - Protecting Privacy and Preventing Digital Violence*;
- Improved capacities of 4 civil society organizations for strategic development of effective public advocacy campaigns regarding the improvement of the legal and institutional framework for the protection of personal data;
- During 2021, the *Negotiations* website had 50,387 visits.

Reclaiming Privacy: A Tool to Fight Oppression

Belgrade Open School is implementing the project *Reclaiming Privacy: A Tool to Fight Oppression* in cooperation with Partners for Democratic Change Serbia (Partners Serbia), SHARE Foundation, NGO Atina, Organization Da se zna! and A11 Initiative - Initiative for Economic and Social Rights. The project is being implemented from January 1st, 2020 to April 30th, 2022, with the support of the Delegation of the European Union to Serbia through the European Instrument for Democracy and Human Rights (EIDHR). Activities on the project included trainings on digital privacy protection for high school students and teachers, and BOS provided support to trainings participants in strengthening peer to peer education skills. The publication *Guide to Digital Youth Security - Protecting Privacy and Preventing Digital Violence* has been published. A mentoring program for partners and other CSOs for joint public advocacy in the field of personal data protection and privacy has also been launched. The project aims to support human rights defenders, civil society organizations and vulnerable groups in protecting their right to privacy.



Training on personal data protection with high schools students in Secanj

Focus within this project is to strengthen the awareness of teachers and young people about the importance of privacy, as well as strengthening their capacity to protect the right to privacy of personal data. During 2021, trainings on digital privacy protection for high school students and teachers continued. The trainings were divided into three parts - introductory module, mentoring assignment and final module. Due to the pandemic situation and the combined model of teaching in high schools, trainings were held online. After the trainings, Belgrade Open School team provided support to the students in strengthening their peer to peer education skills to share the knowledge gained in trainings with as many of their peers and introduced them to the mechanisms of personal data protection. The knowledge gained during the activities was combined in the publication [Guide to Digital Youth Security - Protecting Privacy and Preventing Digital Violence](#), which was published in September 2021, and in July, a mentoring program was launched for CSOs to promote privacy and personal data.

Activities:

- Organization and implementation of trainings on digital privacy protection for high school students and teachers;
- Capacity building program for students in sharing gained knowledge about privacy and digital violence with their peers;
- A mentoring program has been launched to improve the capacity of CSOs for the strategic development of advocacy campaigns.

Results:

- Training on digital privacy protection was completed - aimed at building the capacity of teachers and students on digital privacy. The training was held for 120 students from 13 schools from 11 cities;
- Strengthened skills for exchange peer knowledge of 55 students from Velika Plana and Sečanj who participated in the training;
- Publication [Guide to Digital Youth Security - Protecting Privacy and Preventing Digital Violence](#) was published;
- Realized mentorship program for trained human rights defenders and CSOs in development of effective advocacy campaigns in the field protecting privacy rights;

- Achieved contribution in harmonizing the rules and procedures of educational institutions with the applicable rules in the field of personal data protection;

Contribution to the improvement of public policies

The project Reclaiming Privacy: A Tool to Fight Oppression in 2021 implemented activities aimed at empowering young people in the field of protection of the right to privacy and prevention of digital violence. Although the legal framework in this area is harmonized with the standards of the European Union, so far there has been no significant progress in improving privacy policies in many sectors, including the education system. Considering that one of the goals of the European Union in 2021 is Digital Europe, which among other things means improving the digital skills of the general population, contributes to the achievement of the second strategic goal through the education of social change makers about European values and standards in the field of privacy.

YOUTH POLICIES

Since its establishment, the core target group and pillar of all BOS activities have been young people. BOS offers educational programmes and services, which empower young people to become active member of their society and an agent of social change. In addition to this, BOS actively works on advocacy for continuous support to the young that leads to improved employability and their economical independence as well as active participation in issues that concern them. In addition to this, BOS actively works on advocacy for continuous support to the young that leads to improved employability and their economical independence as well as active participation in issues that concern them. In line with this strategy, in 2021 BOS continued to advocate for a better position of youngpeople in Serbia. Through systematic support for young people based on their needs, the long-term goal is to ensure youth participation in all aspects of social and political life and to improve their living conditions. Through the first youth portal - [Mingle](#), created in 2007, BOS has continued to work on youth information, fostering youth authorship and promoting and improving youth policy.

During 2021, the following **achievements** were realized within the program area of Youth Policy:

- Participation in the work of the Youth Council of the Government of the Republic of Serbia;
- As part of the Managing board of [National Youth Council of Serbia](#), BOS had the opportunity to be part of working groups on amendments to the Law on Youth, working group on work practices, to participate in the process of adopting the National Housing Strategy (2022-2032) and accompanying Action Plan, as well as the work of the Permanent Expert Team on the EU Dialogue with Youth;
- As part of the [Youth Policy Lab within the Regional Cooperation Council](#), which provides young people with the opportunity to participate in decision-making in the field of youth unemployment, BOS had the chance to actively advocate for measures related to youth employability;
- Participation in the work of the working group for monitoring the implementation of the Employment Strategy of the Republic of Serbia for the period from 2021 to 2026 and the Action Plan for the period from 2021 to 2023;
- [Participation in the work of the working group for work practices - Draft Law on Work Practices](#);
- Participation in the work of the working group for career guidance and counseling;
- Participation in the work of the Council for the National Qualifications Framework of the Republic of Serbia;
- Participation in dialogues with decision makers: with the [Minister of Youth and Sports Vanja Udovicic](#) and the [Prime Minister of Serbia Ana Brnabic](#);
- [BOS has become part of the Pool of European Youth Researchers - PEYR, which conducts data-based research on and for young people](#);
- Through the redesigned youth portal Mingle, over 500 posts were created with a total of 28,981 users and 58,036 visits.

Contribution to the improvement of public policies

Through work in various working groups, representatives of the Belgrade Open School had the opportunity to participate and create additional space for dialogue and cooperation among youth, which contributed to the application of European standards and values in solving problems concerning young people as well as their active participation in decision-making processes. In addition, BOS had the opportunity to contribute to the creation of various normative documents within the work of working groups and public debates.

GOOD GOVERNANCE

Belgrade Open School contributes to the establishment of the concept of good governance in the Republic of Serbia, which is based on the principles of transparency, rule of law, availability, fairness, efficiency, effectiveness, and participation. In the area of good governance, BOS is primarily engaged in researching and advocating for accountability, transparency and participation. BOS investigates and advocates for citizen participation in the decision-making process, especially at the local level, as well as transparency in the decision-making process and the work of public administration. So far, BOS has researched participation and transparency in the areas of European integration, higher education, local government, regional development, energy and the environment. In the field of good governance, BOS actively advocates and supports: improving the work of public administration in accordance with the principles of the European administrative process; improving the system of strategic planning and coordination of public policies and program budgeting; improving the process of drafting regulations (legislative process); increasing citizen participation, transparency and accountability in performing public administration tasks; open government partnership. During 2021, BOS participated in the work of two inter-ministerial groups - the Inter-Ministerial Working Group for drafting the Strategy for Public Administration Reform of the Republic of Serbia for the period 2021 - 2030, with the accompanying Action Plan (Strategy adopted in April 2021) and the Inter-Ministerial Group for monitoring the implementation of the Action Plan for the implementation of the Open Government Partnership initiative in the Republic of Serbia for the period 2020 to 2022.

In the work of both inter-ministerial groups, the activities of BOS consisted of the following:

- Analysis of the legal framework and good governance practices, with a special focus on public administration work on involving citizens and non-governmental actors in decision-making and policy development processes
- Writing contributions and participating in inter-ministerial group meetings (4 meetings of the Inter-Ministerial Partnership for Open Government and 7 meetings of the Inter-Ministerial Group for Drafting the Strategy for Public Administration Reform of the Republic of Serbia for the period 2021 - 2030), of which: 3 meetings for drafting the Strategy and 4 meetings for reports and discussion on the implementation of the Action Plan for 2021.

Contribution to the improvement of public policies

Within both inter-ministerial groups, BOS contributed to the development of parts of strategic documents related to the improvement of good governance standards, participation of non-governmental actors in the decision-making process and improvement of policy design, implementation and coordination; BOS has also started with contributions related to the fulfillment of the Action Plans and key obstacles in their implementation.

Participation in the work of the WeBER 2.0 platform

BOS participates in the work of the Weber 2.0 platform. The platform is an initiative to devise a comprehensive mechanism in the Western Balkans for CSOs to participate in the public administration reform dialogue in the region. In 2021, BOS participated in consultations (2 meetings and 4 workshops) between civil society, representatives of relevant state institutions, and regional and international organizations. Within this project, BOS contributed to the achievement of the following results: PAR Monitor for 2021 - an alternative report for monitoring public administration reform in the Western Balkans; as well as the development of curricula and methodologies for the integration of PAR principles into other public policies.

RESEARCH ACTIVITIES

Belgrade Open School is involved in research, proposal of public policies and their improvement in the process of European integration in the fields of good governance, career guidance and counseling, harmonizing the education system and labour market, energy, climate and environment. Belgrade Open School uses research results as the support for its activities, and advocacy activities of partner organizations. Our goal is to find solutions through our research work, for improvement of public policies which are based on quality, reliable and innovative research and provide the basis for a sustainable and responsible process of policy-making and decision-making. Through its research, Belgrade Open School also monitors the implementation and provides solutions for improvement of public policies, taking into consideration their objectives and implementation framework. Through our research activities, we connect the actors in the public policy network (those who seek change, those who make decisions and those who are affected by the change), to provide extensive argumentation and different solutions to problems based on a social agreement, which further represents the base for public policy designs and decision-making processes.

Transformation Index BTI 2020-2022 – Case Serbia

Belgrade Open School was invited for the third time by Bertelsmann Stiftung to make a public policy analysis related to the index of transformation in Serbia, regarding its most important policies, using their methodology. Successfully conducted research was presented in the form of public policy analysis, which directly contributed to achieving the second strategic goal of Belgrade Open School, in the segment related to its research activities.

Research on Participation of Civil Society Organizations in Decision-making Processes

In 2021, a research was conducted on the participation of civil society organizations in decision-making processes whose results were presented in the publication: [*Views on Partnership: Public Policies, Regulations and Practices of Participation of Civil Society Organizations in Decision-Making Processes*](#), which was created within the project *Dialogue of Change: Nurturing Participative and Evidence Based Policy Dialogue in Reform Processes in Serbia*.

The research seeks to contribute to the understanding of regulations and practices of cooperation between public authorities and civil society organisations in the processes of preparation, adoption and monitoring of the implementation of public policies and regulations. The objectives of the research were: analysis of the valid legal framework for CSO participation in decision-making processes at the national and local level, as well as the knowledge of representatives of state administration bodies, local self-government units and civil society organisations with this framework. In addition, the goal was to create an overview of the way the CSOs currently participate in consultation processes, public hearings, as well as in the work of working groups and working bodies at the national level and at the local level from the perspective of public authorities and civil society organisations, including the challenges they see in this process.

In order to respond to set goals, the research applied a combined method – Content analysis of current planning documents and regulations, and a survey involving representatives of ministries, local self-government units, as well as representatives of civil society organisations. Based on the results of the survey, recommendations have been made to establish and strengthen co-operation of civil society organisations with decision-makers.

Expert analyses of the field of Internships

Within the project *Consultants for COVID-19 Rapid-Response Advisory Services under Solidarity Package 2* BOS team has developed a series of analyses on different aspects of the quality of internships. The articles address the problem and issues concerning internships, as a form of raising awareness of the importance of this topic, but also about the importance of inclusion of citizens, especially youth, in order to ensure that the Law contributes to the improvement of this area. It analyzed [contractual forms of practices](#) currently in Serbia, [comparative legal practices](#) in the field of compensation and social protection for interns in the European Union, and [key issues](#) that should be resolved before the law on internships is enacted. Expert analyses can be found on the BOS website and the [Radne prakse](#) portal. In addition, the BOS team worked on editing a public policy document, an *Ex-Ante Analysis on Establishing a Legal Framework for Internships*.

Analysis of Data Availability for Sustainable Development Goals in the Field of Environmental Protection in the Republic of Serbia

Within the project *Strengthening the Framework for Monitoring and Reporting on the Implementation of Agenda 2030 in the Republic of Serbia - the Dimension of Environmental Protection* an analysis was conducted on the availability of data for indicators of sustainable development goals in the field of environment. For indicators found to exist in the UN database without being reported nationally, deep analysis of potential data producers continued. This research provides support for monitoring and measuring progress in this area.

Research on Serbia's Preparedness for Implementation of the UN Agenda 2030

Within the project *Public Finance Reform – Agenda 2030: Sustainable Development for All Platform* research has been conducted on Serbia's preparedness for implementation of agenda 2030 UN. Changes have been analysed in 2021 in terms of public policy frameworks, institutional frameworks and mechanisms for monitoring progress and reporting, as well as progress on nationalised sub-goals defined by the non-profit sector, an analysis of public policy documents and relevant data was conducted, and the findings were then consulted with representatives of stakeholders. Given that Serbia has committed to implementing the Agenda 2030, this research provides support for gaining insight into how ready Serbia is currently to reach sustainable development goals, how progress has been made in certain priority areas, and what next steps are needed.

Analysis and Visualization of Data Obtained from the Civic Air Quality Monitoring Network

As part of *Local Actors for Clean Energy and Air*, an analysis of data obtained from the civic air quality measurement network was conducted. Data obtained through sensors installed by citizens in 35 Serbian cities, primarily in those environments where there is no real-time monitoring in the state and local networks, [was presented through data visualization](#).



CIVIL SOCIETY

In 2021, Belgrade Open School contributed to strengthening the capacity of the civil and public sector by providing professional, innovative and quality services, but also recognizing organizations and institutions that are ready to change, improve themselves, their environment and the community in which they work. We are developing and strengthening civil society and independent media in Serbia, both through building and strengthening their capacities, and through networking and networking.

Our goal in this area is to respond to existing challenges in the cooperation of civil society organizations (CSOs) and public authorities to solve specific problems in the community, as well as to improve existing and develop new approaches in dialogue between different actors. By directing its efforts towards CSOs, BOS provides mentoring and expert support to evidence-based or data-based public policy dialogue; as well as cooperation between CSOs and public authorities, ie strengthening the capacity of CSOs to design, implement, monitor and evaluate public policies. Through financial support, WE HAVE also worked on informing the general public about the need and results of the dialogue between CSOs and public authorities in the process of decision-making and problem solving.

During 2021, as in previous years, our goal was to encourage the engagement of civil society representatives, in order to contribute to social change through their expertise in various fields and engage in democratic processes of importance to all citizens; that is, improve practices for involving civil society in decision-making processes and community development, mobilizing citizens and strengthening civic activism. Further, we sought to increase visibility and show the effects of the changes we have implemented in collaboration with our partners. In accordance with the values nurtured by BOS, we strive to inform citizens and encourage a transparent and responsible attitude of public authorities, we have recognized as the main way for this type of involvement of civil society.

In the program area dealing with the development of civil society, BOS team, in relation to expertise and many years of experience, encouraged the strengthening of the capacity of civil society organizations and the media, all with the aim of more active participation in the European integration process. During 2021, we focused on connecting young people and the media, given the low motivation of young people to engage in civic activism and dedicate themselves to solving social and political issues, but also the lack of media pluralism and media independence, and thus insufficient quality media coverage, especially on issues relevant to young people. In addition, the content placed in the media is not adapted to young people, which we are trying to bridge with this program through continuous work with youth associations and a focus on partnership projects.

By directing efforts towards civil society organizations that seek to influence public authorities through public advocacy, in 2021 work continued and supported advocacy initiatives, mentoring work was done to improve the practices of selected organizations to engage in public advocacy and more importantly, designed ways to increase citizen involvement in CSO activities.

During 2021, support programs were implemented and implemented through seven projects in which 67 civil society organizations and 14 media were supported and provided with mentoring, expert and financial support. In order to strengthen the capacity, 35 public events, workshops and trainings were realized for 1,730 participants.

In 2021, the following projects were implemented:

- *Dialogue of change: Support for reforms through cooperation between civil society organizations and public authorities,*
- *Civil society to improve the process of Serbia's accession to the European Union, Move.Link.Engage conference,*
- *Youth and media for democratic development,*
- *Active citizens - a better society: advocacy towards cooperation and democratic development Green Incubator,*
- *EIDHR.*

Dialogue of Change: Nurturing Participative and Evidence Based Policy Dialogue in Reform Processes in Serbia

In 2021, the Belgrade Open School started the project *Dialogue of Change: Nurturing Participative and Evidence Based Policy Dialogue in Reform Processes in Serbia*, abbreviated *Dialogue of Change*. The project is supported by the Delegation of the European Union to Serbia and will be implemented in the period from January 1, 2021 to December 21, 2023. The project supported 19 CSOs through the CSO Project Support Program aimed at dialogue, problem solving and positive changes in public policies; a consultative training; a press conference; two partnership meetings; two podcast episodes were recorded and a research was conducted. Also, two calls were published: the Call for Project Ideas and the Call for Grants for Research Projects, within which two info sessions were held for over 200 interested CSOs and researchers. The goal of the *Dialogue of Change* project is to contribute to reforms in Serbia based on stakeholder dialogue, while the specific objectives of the project are to support evidence-based public policy dialogue and cooperation between CSOs and public authorities; strengthening the capacity of CSOs to identify, implement, monitor and evaluate public policies; improving the understanding of the general public about the need and results of dialogue between CSOs and public authorities in the decision-making and problem-solving process.

During 2021, the preparatory phase of the project was carried out, within which the meetings of the project team were held, the procedure was determined and tools for work were developed. A press conference was held at the Palace of Serbia on the occasion of the start of the project, as well as an online expert panel *Lost in Translation – Dialogue between Civil Society and Public Authorities in Serbia* for over 50 participants discussing ways to increase support for civil society involvement in reform processes in order to develop local communities.



Opening of the press conference, March 25, 2021, Palace of Serbia (Belgrade)

The first partnership meeting was held, during which the project partners – Ministry of Human and Minority Rights and Social Dialogue, Public Policy Secretariat of the Government of Serbia, Center for EU Public Policies of the University of Belgrade, Olof Palme Center and the Government Office for Cooperation with NGOs of the Republic of Croatia – had the opportunity to learn more about project activities and their dynamics during the project and the tools that will be used during project implementation.

An initial meeting was held at Hotel M in Belgrade, at which consultations were held with the Delegation of the European Union to Serbia and the EU Info Center, and an action plan for the first year was made. The Call for Project Ideas has been opened with the CSO Project Support Program, which aims at dialogue, problem solving and positive changes in public policies within the project. As part of the Call, an info session was held through the ZOOM platform and the YouTube channel of BOS, where participants had the opportunity to get acquainted with the Program, selection process and deadlines. Following the Call and Info session, 19 CSOs were selected to implement projects under the CSO Project Support Program. The first meeting for the selected partners was held on 11-13. August 2021 in Sokobanja and consisted of two parts - the introductory part and the ceremonial signing of the contract, and the working part related to the rules of project implementation and monitoring, communication rules, as well as financial management.

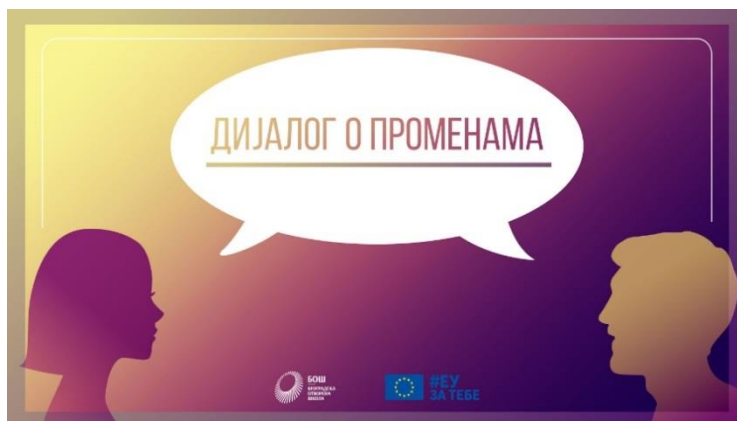


Meeting of 19 selected project partners, 11-13. August 2021, Sokobanja

The Call for Grants for Research Projects within the Research Support Program was also opened, designed to contribute to the realization of the positive effects of cooperation between researchers and CSOs. The program includes financial support for the implementation of a research project and is intended exclusively for individuals. The Call is permanently open until the end of the project realization, ie until December 31, 2023. Within this Call, an info session was also held through the ZOOM platform and the YouTube channel of BOS, where participants had the opportunity to get acquainted with the Program, competition conditions, thematic areas and the most important elements that a successful research project proposal should contain.

The BOS team conducted the research *Perspectives on Partnership: Public Policies, Regulations and Practices for the Participation of Civil Society Organizations in Decision-Making Processes*. The publications will be published in early 2022.

A new series of podcasts was launched as part of a project called *Dialogue of Change* and the first two episodes were recorded on the following topics: (1) Environment Activism and (2) Views on CSO and Public Sector Partnerships (on research). The aim of the podcast is to start a new discussion on the (non) existence of dialogue between CSOs and public authorities in Serbia.



Visual for the new podcast series *Dialogue of Change*

A platform for the needs of external communication with the public and internal communication with project partners has been developed, which contains all information about the project, project and program partners, as well as project activities - [the Dialogue of Change platform](#).

Project activities and results relate to:

- A total of € 184,383.58 for 19 civil society organizations;
- Realization of a public event in the form of a press conference dedicated to the presentation and promotion of the project and an online expert panel *Lost in Translation - dialogue between civil society and public authorities in Serbia* for over 50 participants;
- Conducted research [Perspective on Partnership: Public policies, regulations and practices of participation of civil society organizations in decision-making processes](#);
- Opening of the Call for Project Ideas within the CSO Project Support Program and held in force - a total of 19 CSOs received financial and mentoring support for the implementation of projects that will focus on institutional change in several different areas of public policy;
- Permanent Call for Grants for Research Projects within the Research Support Program and an info session;
- Project website created; launched a series of podcasts Dialogue of Change and recorded two episodes.

Contribution to capacity building and civil society building

The *Dialogue of Change* project contributed to the realization of the third strategic goal of BOS, ie strengthening the capacity of civil and public sector through support to CSOs and their projects aimed at dialogue and positive changes in the community, as well as support for research whose results will be used to strengthen CSO capacity. In addition, the project is actively working to strengthen the capacity of CSOs to be effectively involved in decision-making processes and policy making.

Civil Society as a Force for a Change in the Serbia's EU Accession Process (CS4EU)

In 2021, the Belgrade Open School successfully completed the fifth year of the *Civil Society as a Force for a Change in the Serbia's EU Accession Process* throughout 2021. The project is supported by the Swedish International Development Cooperation Agency (SIDA). The span of the project 5th year is October 1, 2020 to December 31, 2021. During this year, BOS implemented the Program of Support to Civil Society Organizations and Media in the Field of European Integration, with the overall aim to strengthen the role of civil society and media and thus contribute to democratic development and EU integration process in Serbia.

The support program within the CS4EU project comprised two parts - program support to partner civil society organizations and the media, as well as capacity building with the networking program, with the aim of strengthening them and their greater involvement in the decision-making process in Serbia; strengthening of media independence and media freedoms was also a part of the program.

A total of 11 organizations and media were supported - 7 civil society organizations and 4 media outlets. The areas of activity of the mentioned 11 organizations and media were divided into three clusters:

- Rule of law, human rights, transparency and good governance;
- Media freedom and reporting on the EU;
- Youth policy and improvement of youth position.

Continuous support was provided to all partner organizations from the 4th year of project implementation. In addition, the same organizations and media will be supported during the final, 6th year. In consultations with the representatives of the Embassy of Sweden, it was agreed to continue supporting the same organizations and media outlets, in order to ensure continuity of support and see the output and progress achieved after three years of support.

As a part of the capacity building program of civil society organizations, the Belgrade Open School implemented a mentoring program for its partners. Each of the seven partner organizations had its own mentor. Mentors were engaged in providing support to organizations according to their specific needs.

The main task of the mentor was to provide assistance in order to strengthen advocacy capacities and skills, in order to define the most effective advocacy models, but also to develop directions for further strategic action of the organization. Through over 40 meetings of mentors and organizations, the foundations and definition of the public campaign were laid, which aimed at more efficient implementation of activities.

In addition to implementing a mentoring program for civil society organizations, a mentoring program for media partners has been created based on the same methodology. Four media outlets, together with their mentors, during 12 months of joint work, were focused on defining and launching campaigns, improving work on social networks, using innovative tools in their work.

During 2021, in order to strengthen internal capacities, 4 workshops were organized to support organizations and media partners in the project. The workshops were created based on a needs assessment conducted in the initial phase of project implementation, with the aim to strengthen the internal capacities of organizations.



The workshops were intended to improve the internal capacities of partner organizations in terms of building their relations with state representatives and key decision makers. Workshops topics were: [Strengthening the internal capacities of civil society organizations and media in the field of communications and media relations](#), [Anti-corruption and society, Serbia in 2021](#), [Strengthening the internal capacities of civil society organizations and the media for the promotion of gender equality](#) as well as the initial workshop for projects writing.

A preparatory workshop for writing new projects was held in December 2021. The aim of the workshop was to define general and specific goals as well as activities that will be implemented in the new project cycle; the mentors who supported them during the previous 12 months were also present.

By working with mentors who have already gone into detail on the work of partner organizations, as well as providing support during another project year, BOS wants to ensure continuity in support and work with partners, but also to see results and changes after two years. The partners came out of the workshop with ready-made project ideas, which they further developed in the next two weeks, with the support of mentors. All 11 civil society and media organizations received continued support, as their projects met all the call criteria. The new project cycle for partner organizations will last a total of 10 months, i.e. January 1 - October 31, 2022.

Activities realized within the project:

- Training Strengthening the internal capacities of civil society organizations and the media in the field of communication and relations with the media, Vrnjačka Banja, 24-26 March 2021;
- Training Strengthening the internal capacities of civil society organizations and the media for the promotion of gender equality, Sabac, 27-29. October 2021;
- Initial project writing workshop for the 6th Project Year, Belgrade, 1-3 December 2021;
- Over 40 joint workshops of mentors and representatives of civil society organizations within the mentoring program;
- Over 35 joint workshops of mentors and media representatives within the mentoring program;
- The final conference Move.Link.Engage, had over 480 representatives of civil society organizations, media and institutions from the country and abroad, Belgrade, 21-22 September 2021.

Achievements and results:

- A total of 11 partners received SEK 365,000 each;
- During 2021, BOS financially and programmatically supported and mentored 11 civil society organizations and media outlets, which contributed to more active participation of civil society in the decision-making process and monitoring of the process of negotiations on Serbia's accession to the EU;
- Capacities of over 75 CSOs and media representatives have been strengthened to monitor the process of Serbia's accession to the EU, develop communication strategies and improve public policies related to gender equality;
- The capacities of 7 civil society organizations have been strengthened, as part of the mentoring program;
- The capacities of 4 media outlets within the mentoring program have been strengthened;

- Citizens were informed about the activities of civil society organizations and the media in the process of European integration through the web-portal <https://transformator.bos.rs/> through 291 publications, which had over 20,000 visits during 2021;
- The level of citizens' awareness of the EU integration process of Serbia and the activities of partners realized through the CS4EU project, through media announcements of program partners in the CS4EU project, BOS and other organizations / media during 2021 has been raised.

Contribution to capacity building and civil society building

During 2021, the CS4EU program contributed to the realization of the 3rd strategic goal of BOS by recognizing organizations that want to change themselves and the communities in which they operate. By providing them with financial and expert support, through a capacity building program, we have empowered them to respond to most of the challenges they face and to advocate for change. We encouraged them to adapt more easily to new conditions, and we also raised visibility and gave importance to all topics that emerged during the previous year. In 2021, the *Negotiations on Negotiations* web-portal sought to improve the quality of public policies in the field of European integration by continuously monitoring current events in Serbia, the Western Balkans region and the European Union and timely informing citizens about these issues while encouraging them to review, decision-making processes and to participate in them.

Move.Link.Engage. Citizens caught in the action: The other side of the story

The 7th in a row Move.Link.Engage conference is a traditional annual conference of the Belgrade Open School for partner networking, entitled „Citizens Caught in Action: The Other Side of the Story“. It was held in a hybrid format on September 21-22, 2021 at the Zira Hotel. Over 480 (live and via link) representatives of civil society, media, international organizations and interested citizens had the opportunity to hear stories from the other side, stories of active citizens who initiate changes and the stories of those who inspire them.

The opening panel was [Civil Society on Serbia's Road to the European Union - Who are the bearers of change?](#) Active citizens, i.e. bearers of change, come from all spheres of society. They can be found in youth policies, human rights, they can be people with mental disabilities or, they protect children's rights and are representatives of free media. They do not wait for someone else to solve their problems, but rather step forward and take responsibility. The first day of the conference ended with the panel [Review of Dialogue - how to achieve sustainable cooperation between civil society organizations and public authorities in Serbia?](#) Cooperation between civil society organizations and public authorities is a necessary precondition for the continuation of reform processes, the development of democracy and the establishment of a democratic society in Serbia. Therefore, representatives of the civil sector, citizens' associations and activists shared some good and bad examples of cooperation with public authorities in their local communities.

On the 2nd day of the conference, three panel discussions were held. The 1st one referred to media, with the topic [Media and Democracy - Fight against Fake News](#) which aimed to unravel the flood of fake news during the Covid 19 pandemic through a conversation between various media representatives and how to best deal with such content. In the modern age, the Internet, the rapid flow of information, the selection of truth and the choice of media has become an important prerequisite for timely, objective and accurate information disseminating.

The next panel session was moderated by Ognjan Pantić, project manager at the Belgrade Open School, in the field of environmental protection. Accordingly, the topic of the panel was - [Air pollution in Serbia: From measurement to measures](#). Ognjan and his interlocutors spoke about the support that BOS provides to civic activists who are willing to expand the first network for civic air quality monitoring. The already established civic network has confirmed air pollution where there is no public, official monitoring. That is why it is now necessary to move from measurement to concrete measures. The final panel at this year's conference raised the issue stemming from from all previous panels - [Theory to Practice: For whom do we create a better society?](#) Representatives of the academic community tried to answer the question of what changes need to be initiated in different social spheres in order to create a better society based on knowledge, responsibility and public interest.

The 7th Move.Link.Engage. conference, was traditionally closed with [a ceremony of awarding diplomas](#) to students of the XXVIII generation of the educational program Future Studies. The team of the Belgrade Open School welcomed them to the alumni community of more than 1,300 people. The 7th Move.Link.Engage. conference of the Belgrade Open School made yet another step forward. A new, more striking visual identity of the conference has been designed, which you can see on the website mle.bos.rs. In addition, each panel had its own visual identity inspired by the theme and colors of the conference. A step forward was also made in the media campaign that preceded and continued after the conference. The campaign included five packages of carousel photos, four video teasers, a Facebook event, a media brunch, three newsletters, two press releases, an [interview](#) with BOS General Manager Vesna Djukic and a [promo video](#) from the conference. The entire campaign included over 60 publications in the media and had over 1,100,000 impressions on social networks.



Belgrade Open School team

Advancing Media and Youth CSOs Partnership for Prosperous Democratic Development of Serbia (MAY4DD)

During 2021, BOS, with the support of the Swedish International Development Cooperation Agency began the implementation of the first project cycle of the four-year project [Advancing Media and Youth CSOs Partnership for Prosperous Democratic Development of Serbia - MAY4DD](#). BOS provided support for the implementation of 10 projects realized in partnerships by 10 youth CSOs and 10 media in eight cities in Serbia. In addition to financial, BOS provides partner organizations with expert support, from the formulation of project proposals to the implementation and finalization of projects. As part of the Capacity Building Program, BOS organized one three-day training and three two-day trainings in which 80 representatives of these organizations and media participated. In addition, by providing support to youth organizations dealing with local youth policy issues, BOS directly influences the improvement of public policies in this area, as second strategic goal.

Through the implementation of this project, BOS strives to directly contribute to strengthening the capacity of youth CSOs and media in local communities, and continuously contributes to strategic goals directly related to the development of civil society and indirectly to improve youth policies.

The overall goal of this project is to contribute to strengthening democratic practices, rule of law and human rights standards and values in Serbia grounded in independent media reporting and youth CSOs' activism. Specific objectives are: to facilitate sustainable partnerships between media and youth CSOs in addressing issues of democratization, human rights and rule of law in local context; to improve young citizens' engagement in community mobilization for pursuing necessary democratic changes and to advance quality and standards of investigative reporting, media information literacy and fighting against fake news in Serbia.

The first project cycle of the *Advancing Media and Youth CSOs Partnership for Prosperous Democratic Development of Serbia* project began on June 1, 2021 and lasts until June 1, 2022. During 2021, 10 partnership projects were supported, which are implemented by one youth CSOs and one media. The projects are being implemented in eight cities throughout Serbia - Subotica, Becej, Novi Sad, Belgrade, Krusevac, Nis, Vranje, Bujanovac, while some project activities will be implemented in other local areas. The areas of activity of these projects can be divided into three clusters:

- Youth policy/Youth activism;
- Human and minority rights;
- Media literacy and the fight against fake news.

During 2021, a selection of partner youth CSOs and media was made within this project. After the call for project partners was announced on July 14, BOS organized three info sessions - in Vrnjacka Banja, Novi Sad and Nis, on July 24, 26 and 27, in which representatives of interested youth CSOs and the media had the opportunity to get more detailed information about the launched project and the application process. In the selection process, 10 project ideas and 2 reserve project ideas (each project idea was submitted in partnership with one youth CSOs and one media) were selected to attend an online pre-selection training (August 23 and 24).

Within the pre-selection training, representatives of selected organizations and media had the opportunity to get better acquainted with the rules and objectives of the project, as well as to acquire competencies for successful completion of the required project documentation - ie to successfully implement the process of developing project ideas into full project proposals.



Training “Youth, community engagement and public advocacy“, December 22, Vrnjačka Banja



Pre-selection training, August 24, Belgrade

After this training, selected organizations and media, by BOS, were provided with mentoring support for further development of project ideas into full project proposals. With the help of the expert team, which, in addition to the representatives of BOS, also consisted of two external experts, BOS selected 10 project proposals, the implementation of which began on October 1. Representatives of all youth CSOs and the media attended the Initial Training in Sabac before the official start of the project, from September 29 to October 1. As part of this training, they had the opportunity to get better acquainted with the future work plan, planned activities on the project, as well as to network with each other.



Initial training, September 29, Sabac

As part of the capacity building program, BOS organized trainings for the specific needs of partners within this project from December 22 to 23 in Vrnjacka Banja. Ten media representatives attended the *Research and Data Collection Techniques* training, in which they had the opportunity to improve their reporting skills by learning about the ways in which they are collected, read and used in the work of the media.



Research Techniques and Data Collection Training, December 22, Vrnjačka Banja

On the other hand, their project partners, ten representatives of youth CSOs, attended the training *Youth, community engagement and public advocacy* in which they became better acquainted with the key principles of community engagement and partnership building, but also understand the advocacy process and the current context of the policy-making cycle, especially in terms of local youth policy practices and instruments aimed at solving problems of community interest.

Implemented **activities**:

- A total of two and a half million SEK for 20 partners;
- Organization of [three info sessions](#) - in Vrnjacka Banja, Novi Sad and Nis, on July 24, 26 and 27, for youth CSOs and media interested in participating in the project;
- Organization of a two-day pre-selection training for selected youth CSOs and media from August 23 to 24, for 40 participants;
- Providing mentoring support (engaging five external experts) to youth CSOs and the media to develop project ideas into full project proposals, September 2021;
- Organization of a [three-day Initial Training](#) from September 29 to October 1 for 20 representatives of selected youth CSOs and media;
- Organization of a [two-day training *Youth, community engagement and public advocacy*](#) from 22 to 23 December for ten representatives of CSOs;
- Organization of a [two-day training *Techniques of research and data collection*](#) from December 22 to 23 for ten representatives of the media.

Contribute to capacity building and civil society building

Through continuous provision of financial and mentoring support to 10 media and 10 youth CSOs, but also through the capacity building program in the form of trainings and workshops, BOS aims to raise the capacity of these organizations and media and thus contribute to the strategic goal of capacity building in the civil sector. In addition, by providing support to youth organizations dealing with local youth policy issues, BOS directly influences the improvement of public policies in this area, as another strategic goal.

Active Citizens – A Better Society

Active Citizens – A Better Society: Advocating for Cooperation and Democratic Development is a five year long project implemented by the Belgrade Open School together with the Foundation BFPE for Responsible Society and the Balkan Investigative Reporting Network (BIRN) with the support of United States Agency for International Development (USAID) from November 19, 2018 to May 18, 2023. The aim of the project is to improve public advocacy practices in civil society in Serbia; increase citizens support for the activities of civil society organizations; improve decision-making process and policy development and improve understanding advocacy role of civil society organizations among citizens, the media, decision-makers and the business community.

With this project, BOS seeks to improve public advocacy practices in civil society in Serbia; increase citizens' support for the activities of civil society organizations; improve the decision-making process and policy development; improve understanding of the advocacy role of civil society organizations among citizens, the media, decision-makers and the business community.

During 2021, the Consortium gathered around BOS cooperated with 19 selected civil society organizations and through financial, mentoring and expert support strengthened their capacities for public advocacy.

The civil society advocacy support program included 5 trainings and one blended learning program: an introductory training for program and financial project management, a blended learning program on developing effective advocacy strategies, public speaking education, video production and podcast management education as well as communication training and training in application of design methodology in advocacy campaigns and development of initiatives for cooperation with the business community. Representatives from 19 selected organizations participated in the trainings.

- A kick-off training - was held with the aim of getting to know the selected organizations and connecting them. A kick-off training is dedicated to the presentation of advocacy initiatives of partners and strengthening their program and financial capacities for the implementation of advocacy projects.
- Blended Learning Program - Introduction to Public Advocacy and Communication in Advocacy Skills - blended learning program consisted of 6 modules / online trainings that was implemented over a period of two months.
The aim was to enable the strengthening of the capacity of CSOs, to point out the concept of change and the importance of messages and to create adequate messages for the advocacy process. Through a series of online trainings, the partners had the opportunity to get acquainted with the basic approaches, strategies and tactics in public advocacy, the concept of power and analysis of actors. The program was also dedicated to the concept of change, the importance of messages, research and data in advocacy process. The program was led by experts in the field of public advocacy Mladen Jovanović and Nebojša Radić with the participation of other experts in the field of communications, cooperation with institutions, etc.

- Training on Public outreach and communication - Three-day training on public appearance had a balanced structure between theoretical and practical work, with an emphasis on practice and application of learned skills. The aim of the training was for partner organizations to improve knowledge and skills in the field of public speaking, presentation skills, and verbal and non-verbal communication. The seminar was held by lecturers Relja Dereta and Darko Dozić, long-term trainers in this field. Partner organizations were presented on how to define the audience, context and goal of the performance, how to write a good statement, how to design an effective message, what is the curse of knowledge and how to overcome it. This training is designed to prepare representatives of selected organizations for the different types of public outreach during their advocacy campaigns.
- The workshop "Introduction to podcasts - was organized in accordance with the expressed additional interest of a large number of participants in the program Active Citizens - Better Society, to get acquainted with the way of working and creating podcasts as an effective channel for communication of civil society organizations. The partners also exchanged ideas and discussed the messages they will send through their advocacy campaigns using the knowledge of podcast management.
- Trainings in the field of video production - The capacity building of CSOs was completed with the trainings in the field of video production. During four sessions, participants talked about understanding the concept of video and photo production, audio and video editing, graphic video design and its adaptation for different communication channels. Considering that a large part of communication activities takes place through social networks and with the expansion of video content, this training is adapted to provide CSOs with basic knowledge about the preparation of video material.
- Training on planning innovative approaches to public advocacy - Design thinking as a concept in defining and solving problems in public advocacy - By applying the approach of innovative thinking in advocacy, the activists learnt how to be fully informed about the problems of the target group whose rights or needs are in the core of the advocacy action, and understanding in defining problems on the example of cooperation between the civil and business sectors. The importance of challenges in the process of innovative thinking was also discussed, and the participants pointed out the lack of mutual understanding and cooperation between the civil and business sectors about CSOs activities as one of the biggest challenges.

The internal evaluation showed that the capacities of CSOs that participated in the Advocacy Support Program were improved thanks to trainings, mentoring and expert support - 13 CSOs confirmed that they achieved the planned results and 60% of them have established new partnerships with different sectors, which indicates that, despite unfavorable circumstances, CSOs have made significant progress in their activities. The communication capacity of CSOs has also been significantly improved, 95% of CSOs developed communication plans, new tools or improved the use of existing communication tools during public advocacy campaigns.

During the implementation of public advocacy campaigns, supported organizations directly involved 24,081 citizens through public events, while the number of citizens reached through online and traditional media was 5,070,583. Thanks to CSOs activities more than 341,000 citizens were involved through social media activities, public events and research activities.

All the information about the project can be found on the platform: javnozagovaranje.bos.rs.

In 2021, for the third time in a row, awards were given to the best change makers - motivated citizens who persevere in their efforts to improve their lives and the lives of their fellow citizens in areas such as environmental protection, communal problems, support for single parents, etc. These awards are designed to highlight the most inspiring and successful advocacy campaigns and encourage others to work for positive change in their community. Rewarding was organized in four categories: 1. Society for the Protection and Study of Birds of Serbia - Cooperation for Change (the example of good practice and successful cooperation between public authorities and civil society organizations); 2. Association of Citizens "I Love Padinjak" - The first voice of Citizens (successfully gathered citizens as bearers of the message of public advocacy); 3. Women's Solidarity Front Vranje - Campaign for activism (initiatives of informal group); 4. Zvezdana Luković and Milica Nikolić - Drivers of change. Also, special thanks were given to the following initiatives: the Jadovnik Association from Prijepolje, the Third Belgrade Union, the Mamas are the Law Association and Igor Velić from the Safe Trail Association.

Activities:

- Civil Advocacy Support Program
- Selection of project partners (13 local advocacy initiatives)
- Selection of program partners (6 CSOs with advocacy potential)
- Advocacy capacity building trainings
- Advocacy clinic / mentoring and expert support
- Structured dialogue with decision-makers
- Annual Change Makers Award
- Annual Conference on Advocacy and Civic Activism

Results and achievements:

- The total of \$ 137,000 of support for 19 CSO advocacy initiatives;
- Support provided in the development of advocacy capacities for 6 selected program partners;
- Three trainings on communication in public advocacy, public speaking, video production and podcast management and one blended learning program consisting of 6 modules were held for the representatives of 19 organizations;
- Realized one public event for 629 representatives of civil society institutions and organizations;
- The total of 19 organizations received support in developing advocacy capacity;
- The film about the change makers from 2021 has been prepared;
- The total of 9 initiatives and drivers of change in 2021 were awarded.

Contribute to capacity building and civil society building

The project *Active Citizens – A Better Society: Advocating for Cooperation and Democratic Development* contributed to the realization of the third strategic goal of BOS: improving the capacity of CSOs for public advocacy, strengthening civic activism and mobilization of citizens, as well as strengthening communication between civil society and public authorities.

Green Incubator

The main component of the *Green Incubator* project is the Support Program for Civil Society Organizations for Environmental Protection and Sustainable Community Development - *Green PowerUp*. The program is intended for civil society organizations that need to recognize environmental issues in their local communities, bring the EU's role in solving environmental problems closer to citizens, encourage social change in their communities and actively involve citizens in decision-making processes related to environmental issues. During the three years of project implementation, 52 projects of civil society organizations and 60 initiatives of informal groups will be supported.

Activities during the second year of the project:

- Improving and presenting the methodology for monitoring the process of implementing environmental policies at the local level;
- Publishing the Coalition 27 [Shadow Report](#) and local civil society organizations' reports';
- Organizing Green Talks as thematic discussions with the participation of various stakeholders;
- Conducting research on potentials for socio-economic development of local communities.

Results after the second year of the project:

- Improved and presented Methodology for monitoring public policies in the field of environmental protection at the local level;
- Coalition Resource Center 27 developed and presented, a system of professional assistance and mentoring by Coalition members to selected organizations and informal groups in the field of environmental protection;
- Two Green Talks held;
- 29 studies on potentials for socio-economic development of local communities were published;
- 9 presentations of study results were held. Also, research continued on research on the potential for socio-economic development of local communities

Contribute to capacity building and civil society building

The project *Green Incubator: Development of Competent Civil Society to Support the Implementation of the EU Acquis in the Field of Environmental Protection* in 2021 contributed to the third strategic goal of BOS, by strengthening the capacity of civil society organizations to monitor and participate in the implementation of Chapter 27 regulations at the local level, as well as by dealing with locally important topics in the field of environmental protection and climate change.

BUSINESS SECTOR – BOŠ BIZ

In 2021, BOS continues cooperation with the business sector, in an innovative way, doing in practice what we advocate for. After taking into account the lessons learned, the need for mutual understanding in such partnerships, their roles in the process and their contribution to building a better environment in Serbia, we have laid an innovative foundation for further cooperation. In 2021, we focused on achieving strategic partnerships and supporting partners in their efforts to strategically connect with business entities.

It is our intention to clearly demonstrate, on concrete examples, that isolated parts of society do not exist. Business, civil and public sectors inevitably influence each other. When we consciously approach the structuring of these flows, we can achieve a greater impact, and successful cooperation of these three sectors, which is an opportunity to build a better society.

Building a strategic partnership between CSOs and the business sector

The main **achievements** in the field of building a strategic partnership between CSOs and the business sector relate to:

- Established and fully functional 4 concrete initiatives of cooperation between business and civil sector, with the aim of raising awareness of the importance of cooperation and influencing onto the business sector and public policies: 1. Užice Center for Children's Rights with local schools, 2. MDRI-S with ManPowerGroup Serbia, 3. BOS and Coca Cola HBC, 4. BOS and OTP Bank Serbia;
- Signed protocol on strategic partnership between BOS and Coca Cola HBC (CCH), Serbia and Montenegro on cooperation in various aspects (joint production of video podcasts, lecture by the Director General of CCH for the academic program Future Studies, support for the Fair of Career Guidance and Counseling for Middle schools in Serbia);
- Successfully completed mentoring for the Užice Center for the Rights of the Child, implemented with an independent consultant; the main topic of mentoring was *How to establish cooperation with the business sector*;
- Successfully completed mentoring for the Initiative for the Rights of Persons with Mental Disabilities – Serbia, implemented with an independent consultant; the main topic of mentoring was *How to establish cooperation with the business sector*;
- Conducted and published MDRI-S research - *Employment of persons with mental disabilities in Serbia, existing practices*;
- Achieved cooperation of MDRI-S with the Serbian Employers' Union;
- Agreed cooperation between the MDRI-S and one of the largest HR companies in Serbia, the international ManPowerGroup Serbia (MPG); As part of its regular activities, MPG pays special attention to education, employment and finding jobs for vulnerable categories. With the mediation of BOS, MDRI-S and ManPower Group Serbia will join forces in the development of a specialized program for people with mental disabilities, in an effort to raise awareness among employers and find jobs for people with mental disabilities;
- Regular meetings and support to all stakeholders;
- Publishing the guidebook Initiative for Sustainable Future - Innovative Approaches for Cooperation between the Civil and Business Sectors;
- Organization of a public debate and presentation of the guidebook

Creation and Distribution of Guidelines for Intersectoral Partnerships within the Framework of Serbia's Accession to the European Union

Based on the comparative analysis *The Role of Civil and Business Sectors in the Process of Serbia's Accession to the European Union and Opportunities for Cooperation*, developed during the previous project year, BOS wrote and published a guide *The Initiative for Sustainable Future - Innovative Approaches to Civil and Business Cooperation*.

As part of the guidelines development, discussions with representatives of private sector companies were held, in particular companies which have significant experience in cooperation with the civil sector. Within this component, the BOS team held a total of 4 individual consultative meetings with representatives of the private sector and one group consultative meeting with representatives of the civil society sector. All meetings were held online due to the pandemic.

The main goals of this activity were:

- Understanding the business sector attitude in the field of cooperation with the civil sector;
- Recognizing and understanding the needs within this cooperation;
- Recognizing and understanding shortcomings within this cooperation;
- Recognizing and understanding main opportunities for developing and improving cooperation;
- Recognizing and understand main obstacles to cooperation between the two sectors.

The goal of the guide „Initiatives for a Sustainable Future - Innovative Approaches to Civil and Business Cooperation“ is to encourage and provide concrete advice to as many companies and civil society organizations as possible to take active steps and achieve long-term cooperation.

The main findings of the guide can be divided into 2 broad categories:

- Creating an inspiring environment and bringing the two sectors closer, which is the way to open many doors for social reforms.
- Representatives of both sectors undoubtedly recognize that there is a huge, still untapped potential for joint action, in order to achieve strategic social and political goals, aimed at decision makers and the public

BOS created the guide following current global and European trends in cross-sectoral cooperation, with the desire to encourage and strengthen this type of partnership and contribute to building a better society, based on knowledge, responsibility and public interest. The guide has been published in 100 copies, you can download it for free here [link](#)

The guide was publically presented on December 15, 2021 in a hybrid format, as part of a panel discussion and testimony of partners who have experience in this type of cooperation

Panel discussion on the Joint Initiative through Partnership

At this panel, representatives of business actors presented their views on the importance of civil-business cooperation and its importance for reforms in Serbia; they also talked about their personal experience in this type of partnership. Participants were:

- Zvezdana Vuletić, Corporate Affairs and Sustainability Specialist, Coca Cola HBC Serbia;
- Neda Janićijević, Associate for Social Responsibility, ManPowerGroup Serbia;
- Milena Mićanović, Communications and PR Manager, OTP Bank Serbia.
- The moderator was Predrag Topic, one of the authors of the guide.



In this part, the partners gave an overview of their communication with companies, explaining the initial challenges and how they overcame them. That part was very useful for the representatives of smaller organizations throughout Serbia, who followed the event over the Internet. Participants were:

- Jelena Žunić Cicvarić, Program Director, Užice Center for Children's Rights;
- Maja Popović, Program Associate, Initiative for the Rights of Persons with Mental Disabilities, Serbia.
- This part of the conversation was led by Milena Vujović, Coordinator for cooperation between the business and civil sector of the Belgrade Open School.

The general conclusion of the discussion was that partnerships between the business and civil sectors are beneficial in many ways and are a significant means of influencing public policies. Moreover, the interconnectedness of all three sectors - business, public and civil sector, shows how dependent they are on each other and that with the support of the other two sectors they can achieve much more.



Presentation of the Guide for Cooperation between the Business and Civil Sector - Initiatives for a Sustainable Future

BOŠ & Coca Cola HBC

Belgrade Open School is implementing the project Civil Society as a Force for a Change in the Serbia's EU Accession Process - CS4EU, by the end of 2022. An important component of the project is to encourage cooperation and connect civil society and the business sector. Coca Cola Hellenic Bottling Company Serbia and Montenegro implements a program intended for a special part of society - young people aged 18 to 30. The program is called Youth Support and aims to provide support to Serbian youth through education through education. Within this program, the company has developed an internet platform for education and training of young people, who have registered as users and thus have access to various educational content.

We recognized the opportunity for cooperation between BOS, as one of the important representatives of the civil sector and the Coca-Cola Hellenic Bottling Company, as a prominent representative of the corporate sector.

In 2021, an agreement on strategic cooperation was signed, which includes the following activities:

Joint production of a video podcast for young people aged 18-30, which is broadcast live on the Youth Support platform;

- Lecture by the General Director of CCH on leadership, for the academic program of BOS, Future Studies;
- Support to the Fair of Career Guidance and Counseling for High Schools, provided by CCH.

Cooperation will continue in 2022, with a clear intention to expand the scope of activities.



Dinamična karijera u neprofitnom sektoru - da li je za tebe?

16. Dec 2021.

Ako znaš samo jednu stvar o neprofitnom sektoru, onda je to sigurno činjenica da u ovoj oblasti nikad nije dosadno. Paralelni veliki projekti, boravak u inostranstvu i stalne razmene ideja samo su deo ovog sveta. Kako onda zaista biti uspešan u neprofitnom i NVO sektoru? Kako održati i unaprediti celokupno poslovanje organizacije, ali i svoju karijeru?

[Pročitaj više >](#)



Posao koji ispunjava i podstiče dobra dela - da li je to tvoj karijerni put?

15. Dec 2021.

Želiš da se baviš poslom koji podstiče dobra dela? Želiš da tvoja odgovornost bude to da podstičeš različite kompanije da unaprede kvalitet života i zajednice u kojoj radiš? Na koji način to možeš da postigneš i kakvi te izazovi očekuju ukoliko se odlučiš za ovaj poziv?

BOŠ & OTP Bank Serbia

The joint initiative of BOS and OTP Bank was established in 2020. It was successfully implemented throughout 2021 and continues in 2022. The initiative with OTP Bank was developed in order to support innovative environmental entrepreneurship and raise awareness of the importance of lower carbon emissions. GENERATOR ZERO is the name of an open competition through which projects and solutions will be awarded that contribute to the reduction of the carbon footprint and faster green transition, through products and services or through the improvement of business processes. The idea is to reward those solutions and projects that need initial support.

BOS has selected an expert in the field of ecology and environmental protection, who participated in all phases of the selection process. As one of the awards, BOS will provide mentoring support to the selected winner, through a tailor-made program in an area that will help the initiative be more competitive in the market.

Partneri projekta Generator ZERØ su:



PUBLIC SECTOR

Belgrade Open School contributes to building and strengthening the capacity of the public sector in order to professionalize public administration, and especially in order to reform public administration and implement the principles of transparency, accountability and participation. Through capacity building of users and through consulting and other services to institutions, the Belgrade Open School provides support to the public sector necessary for their institutional development and improvement of work results through:

- Providing expert support - Contributing to strengthening the capacity of public administration and introducing new and innovative mechanisms of work in the public sector;
- Providing administrative and technical support - Contributing to the improvement of created public policies through the provision of services of administrative and technical nature;
- Different kinds of trainings.

Specialized training program to support newly appointed leaders in local self-government units - II cycle

Responding to the invitation of the National Academy of Public Administration, Belgrade Open School team for employability took part in the role of lecturer within the II cycle of trainings Youth Policy Development at the local level, within the specialized training program to support newly appointed leaders in local governments. January 11 and 12, 2021 via the Webex platform.

Mayors who are in this important position for the first time, had the opportunity to learn how they can improve youth policy in their local community. The professional team of BOS held a lecture on the topic of career guidance and counseling of young people in terms of improving their employability, but also numerous benefits such as preventing dropouts from education, adaptability to changes in the labor market. The trainings were attended by 15 officials

After the trainings, recommendations of BOS experts can be found in the Action Agenda, which will guide officials in the coming period. Recommendations are in relation to organizing trainings for career counselors, promoting KViS services locally, providing KVIS services, organizing mentoring and empowering career practitioners, and establishing cooperation with the local education system.

Professional training seminar

Career guidance and counseling in high schools - basic training

At the request of the Ballet School from Novi Sad, the professional team of the Belgrade Open School for the Improvement of Employability held a one-day seminar on professional development Career guidance, and counseling in high schools - basic training. The training was held on June 24 in Novi Sad, for 23 teachers and professional associates, and was assessed with an average grade of 3.80 (on a scale from 1 to 4). In 2021, through projects to improve employability, 14 high schools received mentor support from BOS for the implementation of career guidance and counseling activities, and four schools received fund support because they were awarded at the Fair of school teams for CGC. The realization of the trainings also contributed to the realization of the third strategic goal, because it strengthened the capacities of the involved schools.

Training on standards of career guidance and counseling services

As a result of BOS's advocacy initiatives in the field of career guidance and counseling, the topic of career guidance was on the agenda of the Ministry of Labor, Employment, and Social Affairs for 2020. At the initiative of the Ministry, and with the technical and financial support of the project Education to Employment (E2E), the Belgrade Open School conducted several trainings with the aim of getting to know all actors involved in career guidance and counseling within different sectors and systems with CGC standards, and on that basis improve their services and activities, to provide the highest quality CGC services. In 2021, 4 trainings were conducted on the Zoom platform. These activities are defined by the National Employment Action Plan (NAPA) for 2021 and are implemented in accordance with the Recommendations for the implementation of the Plan for the implementation of CGC service standards adopted by the Council for the National Qualifications Framework. The participants in the trainings were representatives of the departments of the National Employment Services, and employment agencies. The total number of participants was 57.



Training for career counselors in NES, march 2021.

Seventh Fair of career guidance and counseling

The Belgrade Open School organized the seventh Fair of school teams for career guidance and counseling on Tuesday, November 30, 2021, and this year in online format via the Zoom platform. At this year's Fair, 12 school teams for career guidance and counseling were presented, which introduced the attendees to the most important activities they carry out in their schools aiming to improve the employability skills of their students. In addition to the exhibitors who competed, the Fair was attended by over 80 virtual participants from schools, government institutions, the business sector, civil society organizations, and other interested individuals. This year's exhibitors presented themselves from schools in Bac, Knjazevac, Ruski Krstur, Velika Plana, Nis, Belgrade, Kragujevac, Secanj, Pancevo, and Bajina Basta.

The commission members, Jelena Manić Radoičić (expert in career guidance and counseling), Ivana Berić (Ministry of Education, Science and Technological Development), Emilija Panić (Ministry of Youth and Sports), Ivana Vulić Šimšić (Euroguidance Center) and Lidija Matijaš (Chamber of Serbia), had the difficult task of selecting the best teams in four different categories. The Agricultural School from Bac won the award in the category of career guidance and counseling activities in working with students from vulnerable groups. The award in the category of digital innovations in the field of career guidance and counseling went to the Primary and Secondary School "Petro Kumjak" from Ruski Krstur, while the award in the category of cooperation with the business sector went to the Secondary Vocational School from Kragujevac.

The last category marked a special award for the school which recognizes the potential for the development of CGC, and which was won by the Josif Pančić High School from Bajina Bašta. The Seventh Fair of School Teams for Career Guidance and Counseling was realized through a partnership with the Coca-Cola Youth Support Project. The mentioned project is aimed at the development of the personal and professional skills of young people, and in cooperation with the Belgrade Open School, it also supports the development of career guidance and counseling services that contribute to better employability.



BOS TEAM IN 2021

1. Vesna Đukić, General Director
2. Milorad Bjeletić, Executive Director
3. Davorka Tomanović Baralić, Office Manager
4. Vladimir Pavlović, Public Policy Advisor
5. Vlado Vranešević, IT coordinator
6. Aleksandar Stankić, Programmer
7. Nataša Pajović, Financial Manager
8. Dijana Nedić, Financial Manager
9. Radinka Janjuš, Accountant
10. Milica Škiljević, Project Manager, *Civil Society*
11. Mirjana Jovanović, Project Manager, *Energy, Climate, Environment*
12. Aleksandra Đurović, Research Coordinator
13. Ana Vranešević, Web Developer
14. Jovana Božičković, Communications and Advocacy Manager
15. Ognjan Pantić, Project Manager, *Energy, Climate, Environment*
16. Ivan Topalović, Project Manager, *Improvement of Employability*
17. Tamara Arsić, Project Coordinator, *European Integrations*
18. Marina Lukić, Project Coordinator, *Improvement of Employability*
19. Marija Todorović, Project Coordinator, *Civil Society*
20. Marija Milosavljević, Project Coordinator, *Improvement of Employability*
21. Milica Radanović, Project Coordinator, *Energy, Climate, Environment*
22. Lazar Jovčić, Project Coordinator, *Energy, Climate, Environment*
23. Nina Cvetanović, Project Coordinator, *Energy, Climate, Environment*
24. Goran Radlovački, Project Coordinator, *Improvement of Employability*
25. Bojana Džulović, Project Coordinator, *European Integrations*
26. Branislav Cvetković, Project Coordinator, *European Integrations*
27. Aleksandar Gajić, Legal and General Affairs Coordinator
28. Milena Vujović, Coordinator for Cooperation with Business Sector
29. Jovana Pantović, Project Coordinator, *Energy, Climate, Environment*
30. Emilija Dolovački, Project Coordinator, *Civil Society*
31. Jelena Šapić, Coordinator, *Educational Program Future Studies*
32. Mina Kuzminac, Coordinator, *Educational Program Future Studies*
33. Maja Bursać, Communications and Public Relations Coordinator
34. Emilija Dolovački, Project Coordinator
35. Jelena Miljković, Financial Coordinator
36. Jelena Đurić, Financial Coordinator
37. Miloš Stošić, Network and Computer Systems Administrator
38. Ivana Jevtić, Graphic Designer
39. Tatjana Avramović, Project Assistant, *Energy, Climate, Environment*
40. Sanja Ilić, Project Assistant, *Energy, Climate, Environment*
41. Aleksandra Stojanović, Project Assistant, *Civil society*
42. Tamara Ilinčić, Project Assistant, *Energy, Climate, Environment*
43. Damir Dizdarević, Project Assistant, *Energy, Climate, Environment*
44. Miljana Jovanović, Project Assistant, *European Intergation*
45. Mirjana Jovanović, Project Assistant, *Civil society*
46. Milica Terzić, Project Assistant, *Civil society*
47. Marko Pajović, Project Assistant, *Energy, Climate, Environment*
48. Anja Mrkobrada, Assistant-trainee, *European Integrations*
49. Jelena Dadić, Project Assistant, *Youth Policies*
50. Sara Stoparić, Assistant-trainee, *Communications and Public advocacy*
51. Milica Matanović, Assistant, *Educational Program Future Studies*
52. Dragana Čosović, Demonstrator, *Educational Program Future Studies*
53. Esmeralda Lukić, *Housekeeper*

CITIES AND MUNICIPALITIES IN WHICH BOS ACTIVITIES WERE INCURRED IN 2021

